

Our Ref: CT1121/SHC3783T/CK(st)
Date: 11.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 28.11.2021 INVOLVING SHC3783T & XE 6544Y ALONG UPPER CHANGI RD EAST

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3783T, which was involved in the captioned accident with your insured vehicle No XE 6544Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,383.90
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,796.28
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC3783T , XE6544Y
UPPER CHANGI RD EAST****ON 28-Nov-21 12:20**

I / We

NG KOON HUAT

(Hirer) NRIC No.:

SXXXX325H

and/or

(Relief) NRIC No.:

SXXXX325H

Taxi Number

SHC3783T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

29-Nov-2021

Name of Hirer

NG KOON HUAT

Hirer NRIC

SXXXX325H

Signature :



Address

**95 ALJUNIED CRESCENT #06-501
380095**

Contact No.

97529103

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00073842100 Claim No : SNM21D206877/C02/XE6544Y/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$869.14**
SINGAPORE DOLLAR EIGHT HUNDRED SIXTY NINE AND CENTS
FOURTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3783T

Insured Vehicle No. : XE6544Y

Date of Loss : 28/11/2021

Place of Accident : NEW UPPER CHANGI ROAD TOWARDS PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIN HENG TRANSPORT PRIVATE LIMITED

Driver Name : JASKARAN SINGH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	691.95
(3) Loss of Use /Rental/Earning	S\$	175.19
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	869.14
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 23.2.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3783T

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187295

INV. NO/DATE
91629507 28.12.2021

JOB NO.
305496211

ODOMETER READING

DATE/TIME IN
29.11.2021 12:00

Description : 3P 28.11.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2538	MIRROR ASSY-O/S RR VIEW RH#	1	1,391.70	20.00	1,113.36
			SUB-TOTAL		:	1,113.36

JOB NATURE

0001	PB	PANEL BEATING-SHC3783T		80.00		80.00
0002	SP	SPRAYPAINT CHARGE		80.00		80.00
0003	17-01	CHECK WIRINGS.		20.00		20.00
			SUB-TOTAL		:	180.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT THEIR OWN RISK.

2) CUSTOMERS SHALL INSPECT THE VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. ALL AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFERMENT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91629507	1,383.90	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3783T

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187295

INV. NO/DATE
91629507 28.12.2021

JOB NO.
305496211

ODOMETER READING

DATE/TIME IN
29.11.2021 12:00

Items total		1,293.36
Add GST @	7.000 %	90.54
Invoice amount		1,383.90

Issued by : KATHERINETAN 28.12.2021 14:03:49
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1.5 PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No
8010012	91629507	1,383.90	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110422

Date: 06 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/11/2021 @ 12:20 hrs
ALONG UPPER CHANGI RD EAST
INVOLVING XE6544Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3783T** (the "Taxi"). The Taxi was hired to **NG KOON HUAT IC NO SXXXX325H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XE6544Y

Date of Accident

28/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 28/06/2021 - 27/06/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 29/11/2021 14:46

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC 37837

S/C 3783T

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			265338	265558		FROM	TO
82	207	0630	1350	28	19	265338	265558	244	0600	1500
43	261	530	300	28	Chue	265338	265558	220	600	300
57	1244	0630	1200	29/11	Accident			IA	1200	-
09	222	300	1300	30/11	Repair	265558	265558	Out	1200	1115
45	134	0620	1000	30						
11	267	220	300	30						
75	164	0630	1200	30						
29	254	530	400	01						
86	1576	0630	1300	01						
94	328	600	400	02						
				02						

1500

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 9 June 2022 3:32 pm
To: sinhengtransport@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING XE 6544Y & SHC 3783T ON 28/11/2021
Attachments: TP VIDEO.mp4

Importance: High

Our Ref: CC3/CTI21012159/Vgs3

09 JUNE 2022

SIN HENG TRANSPORT PRIVATE LIMITED
DRIVER: JASKARAN SINGH

Dear Sir/Madam,

ACCIDENT INVOLVING XE 6544Y & SHC 3783T ON 28/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us based on BOLA S15 (Your vehicle encroached into Third Party's lane). We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 February 2023 2:23 PM
To: EzLyna (LKKAUTO); Admin A; CS A Team
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK ref: CC3/CTI21012159/Vgs3
CTI ref: OUR REF: SNM21D206877/C02/XE6544Y/TOHHS

Dear Ezlyna

We refer to your email of even date.

Please proceed to resolve the claim at 50% liability, quantum up to \$869.14 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, February 22, 2023 11:56 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM21D206877/C02/XE6544Y/TOHHS
LKK ref: CC3/CTI21012159/Vgs3

Dear Alfred,

ACCIDENT INVOLVING XE6544Y (CHINA TAIPING) AND SHC3783T (TP) ON 28.11.2021

We refer to the above matter.

It is an accident under BOLA 20. We are of the view that 50% liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$869.14 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,453.36	\$ 1,383.90
2. Loss of Rental (2 days x \$125.19)	\$ 250.38	\$ 250.38 (2 days x \$125.19)
3. Loss of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
Liability @50%	\$ 931.87	\$ 867.14
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 933.87	\$ 869.14

Surveyor recommended 1 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 10 July 2022 10:53 AM

To: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK REF - CC3/CTI21012159/Vgs3

CTI REF - SNM21D206877/C02/XE6544Y/TOHHS

Dear Sirs

We refer to our email of 4 December 2021.

Please let us have an update of the claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Saturday, 4 December 2021 10:23 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK REF - CC3/CTI21012159/Vgs3

CTI REF - **SNM21D206877/C02/XE6544Y/TOHHS**

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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