

EzLyna (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 February 2023 2:23 PM
To: EzLyna (LKKAuto); Admin A; CS A Team
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK ref: CC3/CTI21012159/Vgs3
CTI ref: OUR REF: SNM21D206877/C02/XE6544Y/TOHHS

Dear Ezlyna

We refer to your email of even date.

Please proceed to resolve the claim at 50% liability, quantum up to \$869.14 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, February 22, 2023 11:56 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

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Your ref: OUR REF: SNM21D206877/C02/XE6544Y/TOHHS
LKK ref: CC3/CTI21012159/Vgs3

Dear Alfred,

ACCIDENT INVOLVING XE6544Y (CHINA TAIPING) AND SHC3783T (TP) ON 28.11.2021

We refer to the above matter.

It is an accident under BOLA 20. We are of the view that 50% liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$869.14 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|----------------|-------------------------------|
| 1. Cost of Repair | \$ 1,453.36 | \$ 1,383.90 |
| 2. Loss of Rental (2 days x \$125.19) | \$ 250.38 | \$ 250.38 (2 days x \$125.19) |
| 3. Loss of Income (2 days x \$80) | \$ 160.00 | \$ 100.00 (2 days x \$50) |
| Liability @50% | \$ 931.87 | \$ 867.14 |
| 4. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 933.87 | \$ 869.14 |

Surveyor recommended 1 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 10 July 2022 10:53 AM

To: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK REF - CC3/CTI21012159/Vgs3

CTI REF - SNM21D206877/C02/XE6544Y/TOHHS

Dear Sirs

We refer to our email of 4 December 2021.

Please let us have an update of the claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Saturday, 4 December 2021 10:23 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

LKK REF - CC3/CTI21012159/Vgs3

CTI REF - SNM21D206877/C02/XE6544Y/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
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