

RE: SNM21D206877/C02/XE6544Y/TOHHS /Direct Settlement - Accident Involving XE 6544Y and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sat 12/4/2021 10:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI21012159/Vgs3

CTI REF - SNM21D206877/C02/XE6544Y/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

**Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, December 3, 2021 4:59 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206877/C02/XE6544Y/TOHHS / FW: Direct Settlement - Accident Involving XE 6544Y (OI : CTI - TBA) and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D206877/C02/XE6544Y/TOHHS.

Dear Alfred,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 3 December 2021 4:51 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE 6544Y (OI : CTI - TBA) and SHC 3783T (TP : LKK REF - CC3/CTI21012159/Vgs3) on 28/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 3783T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd