

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 30 November, 2021 4:59 PM
To: peijie@expresscar.com.sg; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D206879/C02./SBJ3322A/LEWLC / FW: Accident between vehicle no SMJ5098D and Vehicle no SBJ3322A on 27/11/2021 @ 2005Hrs
Attachments: 1272_001.pdf

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey SMJ5098D.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>
Sent: Tuesday, 30 November 2021 4:55 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D206879/C02./SBJ3322A/LEWLC / FW: Accident between vehicle no SMJ5098D and Vehicle no SBJ3322A on 27/11/2021 @ 2005Hrs

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Dear Sir/Madam,

We do not agree to your list of surveyor.
Refer below for our list of surveyor :

- 1) Kelvin Teo – Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
- 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
- 4) Lee Kok Weng – Lee Automobile Appraisers Services
- 5) Ong Ah Keng, Kent – KTO Automobile Assessors
- 6) Ong Poh Meng – Aeon Auto Consultants LLP
- 7) Philip Foo – Presicion Appraisal Services
- 8) Thor Teck Soon, David – JAS Appraisal Services

Thanks.

Best Regards,
Peijie
25 Kaki Bukit Road 4
#01-55 SYNERGY@KB
S(417800)
DID: 91690825

On 2021-11-30 15:46, Jenny Lew wrote:

- > Without Prejudice
- >
- > Our reference: SNM21D206879/C02/SBJ3322A/lewlc
- >
- > Your reference: SMJ5098D
- >
- > Dear Sirs / Madam,
- >
- > ACCIDENT INVOLVING SBJ3322A & SMJ5098D on 27/11/2021
- >
- > We refer to your email of 30/11/2021.
- >
- > Take Notice that we shall not be accepting any of your surveyors as
- > SJE.
- >
- > Kindly note the following:-
- >
- > * We would like to conduct pre-repair survey of the vehicle at
- > the appointed workshop.
- >
- > * We propose the following list of surveyors to be nominated as
- > the Single Joint Expert to conduct survey of the claimant's vehicle:-
- >
- > 1. Gary Soon (FTA)
- >
- > 6. Marcus Chua (LKK)
- >
- > 2. Chow Bo Xiong (FTA)
- >

> 7. Kenneth Kong (LKK)
>
> 3. Ben Chua (FTA)
>
> 8. Adrian Ling (LKK)
>
> 4. Ng You Han (FTA)
>
> 9. Mohd Taufikh (LKK)
>
> 5. Henry Ng (FTA)
>
> 10. Steve Chen (LKK)
>
> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.
>
> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.
>
> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.
>
> If you have any queries, please contact Jenny Lew 6389 6172 and email
> us at claimsdept@sg.cntaiping.com
>
> ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to
> us.
>
> NOTICE :
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> inconvenience caused is much regretted.
>
> Regards,
>
> Jenny Lew
>
> Executive
>
> Claims Department
>
> China Taiping Insurance (Singapore) Pte. Ltd.
>
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
>

> DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

>

> W:

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> -----Original Message-----

> From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Sent: Tuesday, 30 November 2021 3:41 pm
> To: peijie@expresscar.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>
> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Subject: O/R: SNM21D206879/C02./SBJ3322A/LEWLC / FW: Accident between
> vehicle no SMJ5098D and Vehicle no SBJ3322A on 27/11/2021 @ 2005Hrs

>

> Without Prejudice

>

> Dear Jenny,

>

> Please conduct PRS for SMJ5098D.

>

> Note: officer in charge Jenny Lew 63896172.

>

> NOTICE :

>

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> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

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> W:

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>

> -----Original Message-----

>

> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

>

> Sent: Tuesday, 30 November 2021 10:42 am

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Subject: Accident between vehicle no SMJ5098D and Vehicle no SBJ3322A

> on 27/11/2021 @ 2005Hrs

>

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> click links or open attachments unless you recognize the sender and
> know the content is safe.

>

> Dear Sir/Madam,

>

> Refer to attach for PRI.

>

> Send us your list of surveyor within two working days.

>

> Thanks.

>

> ---

>

> Best Regards,

>

> Peijie

>
> 25 Kaki Bukit Road 4
>
> #01-55 SYNERGY@KB
>
> S(417800)
>
> DID: 91690825
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> [3]
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> [4]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cnta
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