

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 30 November, 2021 4:10 PM  
**To:** serene@libertylaw.com.sg; admin-d@lkkauto.com  
**Subject:** FW: SNM21D206874/C02/SDL555E/TAYHP / FW: Your insured: SDL 555E II Pre-  
Repair Survey for SLB 8654H II Our ref no: CS/1148/21/S3

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with S Three Automotive to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Serene Chui Yoke Har <serene@libertylaw.com.sg>  
**Sent:** Tuesday, November 30, 2021 11:39 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: SNM21D206874/C02/SDL555E/TAYHP / FW: Your insured: SDL 555E II Pre-Repair Survey for SLB 8654H II Our ref no: CS/1148/21/S3

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Dear Irene Tay,

We refer to the above.

Kindly arrange for **Kenneth Kong (LKK)**, to carry out the pre-repair survey of our client's vehicle SLB 8654H as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at :

Venue : **S Three Automotive Recovery Pte Ltd**  
**Blk 8 Sin Ming Industrial Estate**  
**#01-64/66**  
**Singapore 575643**

Contact / Tel : **Ms. Joey / 9662 0282**

Kindly confirm the aforesaid appointment.

*Thank you / Regards,*

**Serene**

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9628 7186*

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On Tue, Nov 30, 2021 at 9:27 AM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
  
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, November 30, 2021 9:12 AM  
**To:** Serene Chui Yoke Har <[serene@libertylaw.com.sg](mailto:serene@libertylaw.com.sg)>; May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206874/C02/SDL555E/TAYHP / FW: Your insured: SDL 555E II Pre-  
Repair Survey for SLB 8654H II Our ref no: CS/1148/21/S3

Without Prejudice  
Save as to costs

Dear Sir,

Please conduct PRS for SLB8654H.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Serene Chui Yoke Har <[serene@libertylaw.com.sg](mailto:serene@libertylaw.com.sg)>

**Sent:** Monday, 29 November 2021 12:13 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>

**Subject:** Your insured: SDL 555E II Pre-Repair Survey for SLB 8654H II Our ref no: CS/1148/21/S3

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**Accident on 28.11.2021 involving SLB 8654H and SDL 555E along Pasir Ris Drive 1.**

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 29 November 2021 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

*Thank you / Regards,*

***Serene***

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9628 7186*

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