

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 30 November, 2021 4:05 PM
To: executive@johnlawchambers.com; clarence@ats.com.sg; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D206858/C02/GBH444L/TANKW / FW: PRI - OUR VEH: SDW7717B
OUR REF: JLC.2021.2976.PD YOUR REF: TO BE ADVISED YOUR VEH: GBH444L

[Confidential]

Without Prejudice

Save as to cost

Dear Ganesh,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: executive@johnlawchambers.com <executive@johnlawchambers.com>

Sent: Tuesday, 30 November 2021 10:08 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; clarence@ats.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206858/C02/GBH444L/TANKW / FW: PRI - OUR VEH: SDW7717B OUR REF: JLC.2021.2976.PD YOUR REF: TO BE ADVISED YOUR VEH: GBH444L

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WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- **WG APPRAISAL SERVICES**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- We have relocated, kindly update our latest address in your system.

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, November 30, 2021 9:58 AM

To: Ganesh <executive@johnlawchambers.com>; clarence@ats.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206858/C02/GBH444L/TANKW / FW: PRI - OUR VEH: SDW7717B OUR REF: JLC.2021.2976.PD YOUR REF: TO BE ADVISED YOUR VEH: GBH444L

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBH444L & SDW7717B on 26/11/2021

We refer to your email of 29/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 30 November 2021 9:33 AM

To: Ganesh <executive@johnlawchambers.com>; clarence@ats.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206858/C02/GBH444L/TANKW / FW: PRI - OUR VEH: SDW7717B OUR REF: JLC.2021.2976.PD
YOUR REF: TO BE ADVISED YOUR VEH: GBH444L

Without Prejudice

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Dear Billy,

Please conduct PRS for SDW7717B.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: executive@johnlawchambers.com <executive@johnlawchambers.com>

Sent: Monday, 29 November 2021 2:37 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Garage' <clarence@ats.com.sg>

Subject: PRI - OUR VEH: SDW7717B OUR REF: JLC.2021.2976.PD YOUR REF: TO BE ADVISED YOUR VEH: GBH444L

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OUR REF: JLC.2021.2976.PD

YR REF: TO BE ADVISED

OUR VEH: SDW7717B

YR VEH: GBH444L

DOA: 26.11.2021 @ 1430 HRS

LOC: TAMPINES ROAD TOWARDS BUANGKOK EAST DR

29.11.2021

CHINA TAIPING INSURANCE (S) PTE LTD

BY EMAIL

3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909.

**ACCIDENT INVOLVING MOTOR VEHICLES SDW7717B AND GBH444L ALONG TAMPINES ROAD TOWARDS
BUANGKOK EAST DR ON 26.11.2021.**

Dear Sir/Madam,

We act for the owner of vehicle no. **SDW7717B.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

1 STOP GARAGE PTE LTD

ADDRESS: S9 BUILDING
55 SERANGOON NORTH AVE 4, #02-10
SINGAPORE 555859.

PERSON IN-CHARGE: CLARENCE

MOBILE NUMBER: 98522415

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,
GANESH.V
JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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