

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 30 November, 2021 11:51 AM  
**To:** 'Chee So Chow'; 'SUR'; 'assignments'  
**Cc:** 'Pauline Tham'; 'Claims Dept of CTI'  
**Subject:** RE: SNM21D206896/C02/SJU3899A/THAMYL / RE: PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPING), DOA: 27/11/2021

Dear So Chow,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 30 November, 2021 11:14 AM  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D206896/C02/SJU3899A/THAMYL / RE: PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPING), DOA: 27/11/2021

Hi Team

Please assign case to Kenneth Kong.

### **NOTICE :**

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>  
**Sent:** Tuesday, November 30, 2021 11:11 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D206896/C02/SJU3899A/THAMYL / RE: PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPING), DOA: 27/11/2021

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Dear So Chow,

We would like to appoint Kenneth Kong to survey the vehicle.

Thankyou.

Best Regards,

**Ngai Kar Kit (Mr.)**  
Motor Claim Officer  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//WERKZ<sup>TM</sup> PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

**Tel:** +65 6472 1313 **Fax:** +65 6472 2112  
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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Tuesday, 30 November 2021 10:40 am  
**To:** Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D206896/C02/SJU3899A/THAMYL / RE: PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPING), DOA: 27/11/2021

Dear Team

We refer to your email of 30/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Please note the officer in charge for the case is Pauline.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, November 30, 2021 10:06 AM

**To:** Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206896/C02/SJU3899A/THAMYL / RE: PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPIING), DOA: 27/11/2021

Without Prejudice

Dear So Chow,

Please conduct PRS for SLZ6223E.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>  
**Sent:** Monday, 29 November 2021 3:26 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Eve Tan <[Eve.tan@ow.sg](mailto:Eve.tan@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>  
**Subject:** PRI - SLZ6223E CLAIMING AGAINST SJU3899A (CHINA TAIPING), DOA: 27/11/2021

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thankyou.

Best Regards,

**Ngai Kar Kit (Mr.)**  
Motor Claim Officer  
D: +65 6481 1522 | F: +65 6481 1011

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**Tel:** (+65) 6481 1522 **Fax:** (+65) 6481 1011

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