#### FW: PRS FOR SMD1450C

#### Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 12/2/2021 8:53 AM

To: Admin A <admin-a@lkkauto.com>

1 attachments (6 MB) 02122021083509.pdf;

Hi,

Kindly asssit.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 2 December, 2021 8:43 AM To: Summer (LKK Auto) <admin-d@lkkauto.com> Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: PRS FOR SMD1450C

## Lonpac External - General

Our Ref : 21/21/21/VC05/025204

Dear Summer,

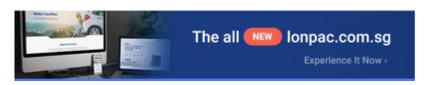
Attached copy of insured's report.

Thank you.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com> Sent: Wednesday, 1 December 2021 9:34 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>;

assignments@lkkauto.com

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com>

Subject: RE: PRS FOR SMD1450C

Dear Gerald,

Noted with thanks.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 1 December, 2021 9:29 AM To: Summer (LKK Auto) < admin-d@lkkauto.com > Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: PRS FOR SMD1450C

# Lonpac External - General

Dear Summer,

Please hold back survey as this is chain collision

We will check and advise you.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Sent: Tuesday, 30 November 2021 5:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; admin-a@lkkauto.com

Cc: MT\_Claim\_SG < < < claim@lonpac.com >

Subject: RE: PRS FOR SMD1450C

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 01-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Tuesday, 30 November, 2021 4:56 PM

To: assignments@lkkauto.com

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >; AutoInsure (Claims) < claims01@autoinsure.com.sg >

Subject: FW: PRS FOR SMD1450C

# Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Our insured has not lodged the report.

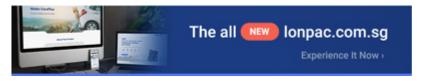
Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

From: AutoInsure (Claims) < claims01@autoinsure.com.sg>

Sent: Tuesday, 30 November 2021 4:49 pm To: MT Claim SG <mt claim@lonpac.com>

Subject: PRS FOR SMD1450C

### **WITHOUT PREJUDICE**

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank You.

### Regards

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363 e: claims01@autoinsure.com.sq

Auto Insure Pte. Ltd. 201437380M 6 Marsiling Lane S739145

t: (65) 3157 2626 f: (65) 6368 0081

w: www.autoinsure.com.sg g.e: claims@autoinsure.com.sg

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