

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: <a href="mailto:ryderautoworkshop@gmail.com">ryderautoworkshop@gmail.com</a>
Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M** 

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-06 Singapore 079120 14/12/2021

Attn: <u>CECILIA CHONG</u> <u>Motor Claims Dept</u>

#### **LETTER OF DEMAND**

Our Ref: XE1354L (1035) Your Ref:

Dear Sir,

VEHICLE #: XE1354L

ACCIDENT INVOLVING: XE1354L & SLJ1000Z ALONG PIONEER SECTOR 2 ON 29/11/21

COST OF REPAIR \$4,200.00 (As agreed)

LOSS OF USE \$720.00 {3 work days + 1 day prs} x \$180

LTA & GIA SEARCH \$36.45

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$5,250.45

Five Thousand Two Hundred Fifty Singapore Dollars and Forty-Five

Cents Only

<u>Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf.</u> Please see attached Letter of authorisation ( see note 5).

For your prompt payment.

Thank you.

Yours faithfully, Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)











### LETTER OF AUTHORISATION

103 NEYTHAL ROAD #02-00 S(628591)

of

I. The owner of motor vehicle no. 

XE1354L hereby authorise Ryder Auto Pte Ltd to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to Ryder Auto Pte Ltd including any claim for Loss of Use if a vehicle had been provided by Ryder Auto Pte Ltd during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by Ryder Auto Pte Ltd on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to Ryder Auto Pte Ltd after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.

- If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise Ryder Auto Pte Ltd to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
- 3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay Ryder Auto Pte Ltd the repair cost.
- 4. In alternative to serial number2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay Ryder Auto Pte Ltd the difference in amount of the repair cost.
- 5. I/We authorise Ryder Auto Pte Ltd to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.
- I/We also authorise Ryder Auto Pte Ltd to appoint such a firm of solicitors on my/our behalf as Ryder Auto Pte
   Ltd deem fit for the purpose of third party/own insurance claims.
- 7. I/We undertake to inform Ryder Auto Pte Ltd and/or the solicitors appointed by Ryder Auto Pte Ltd on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
- 8. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to Ryder Auto Pte Ltd, or bank into my/our account and re-issue the cheque amount to Ryder Auto Pte Ltd.

DATED THIS \_\_\_\_\_\_ DAY OF 29/11/2021 20\_\_\_\_\_\_ Ryder Auto Pte Ltd

Signature of owner Signature of Witness

(Company's stamp - if any)

Name of Witness

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\sum\_{\text{S}5,000.00}\$ (Global Sum) for vehicle no. \$\text{XE}\$ 1354L that was damaged pursuant to the accident which occurred on 29/11/2021 (date) along Pioneer Sector 2 involving vehicle no/s \$\text{SLJ}\$ 1000Z.

This is pursuant to the inspection conducted on <u>01/12/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>LIKOK LOGISTICS PTE LTD</u> (the third party claimant") of vehicle no. <u>XE 1354L</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to XE 1354L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20\_22 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

Ryder Auto Pte Ltd

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: <a href="mailto:ryderautoworkshop@gmail.com">ryderautoworkshop@gmail.com</a>
Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-06 Singapore 079120 14/12/2021

Attn: CECILIA CHONG

**Motor Claims Dept** 

**TAX INVOICE** 

Our Ref: XE1354L (1035) Your Ref:

Dear Sir,

VEHICLE #: XE1354L

ACCIDENT INVOLVING: XE1354L & SLJ1000Z ALONG PIONEER SECTOR 2 ON 29/11/21

COST OF REPAIR \$4,200.00 (As agreed)

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$4,494.00

Four Thousand Four Hundred Ninety-Four Singapore Dollars Only

<u>Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf.</u> Please see attached Letter of authorisation ( see note 5).

For your prompt payment. Thank you.

Yours faithfully, Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)













# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

9 Temasek Boulevard #42-01b, Singapore 038989 Email: <a href="mailto:gears-support@shift-technology.com">gears-support@shift-technology.com</a>

GST Reg No: M400017735

UEN: S66SS0020G

#### **TAX INVOICE**

RYDER AUTO PTE LTD - SUN QIANG

Invoice Number GR-2021-004466

**Invoice Issue Date** 

02 Dec 2021

**Invoice Due Date** 09 Dec 2021

 Total Amount (\$\$)
 27.10

 Total GST 7.00% (\$\$)
 1.90

 Total Amount Incl. of GST (\$\$)
 29.00

Bill Type	Reference		Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	02/12/2021,29/11/2021,XE1354L,SLJ1000Z	T	27.10 otal Am	1.90 ount (S\$)	
	Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST					29.00

This is a computer generated document. No signature is required.



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 30 Nov 2021 / 15:32:01

Receipt Date/Time: 30 Nov 2021 / 13:55:09

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-211130-001103

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLJ1000Z As at 29 Nov 2021/16:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE 1 Insurance Enquiry - SLJ1000Z Enquiry Fee	PTE. LTD.	7.00	0.49	7.49
20211130135344313759	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	d0h65qg8	(	Credit Card	
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### **Cecilia Chong (LKK Auto)**

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 26 January 2022 11:47 am

To: tkh@imgmkt.com.hk

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21012141/Ags3 \*\*\* ACCIDENT

INVOLVING SLJ 1000Z & XE 1354L ON 29/11/2021 \*\*\*

Our Ref: CC6/AIG21012141/Ags3

**26 JANUARY 2022** 

**Tan Kah Huat** 

DRIVER: Tan Aik Loong

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLJ 1000Z & XE 1354L ON 29/11/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from XE 1354L.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

<sup>&</sup>quot;Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com</u> FAX: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Consultations Save the Earth Print only when necessary

4/21/22, 4:02 PM Merimen e-Claims

## **Print Received Message**

This mail is associated with:

\*XE1354L (3407692538SG)
[SLJ1000Z]
TP
LIKOK LOGISTICS PTE LTD
Nov 29 2021 4:00PM
[Tan Kah Huat]
Ryder Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 11/04/2022 17:25 PM.

To LKK HQ

Subject Alert - Adj Mandate Approved (S\$5130.45) - XE1354L - Claim Handler: Lee, Ming-Yao

Approved:5130.45:To offer LOU up to \$150/day