

**Re: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E  
DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3**

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 11/30/2021 5:05 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Tuesday, November 30, 2021 1:56 PM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

**Subject:** RE: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 30 November, 2021 12:55 PM  
**To:** assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: Arrange survey for vehile no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

## Lonpac External - General

Our Ref : TBA

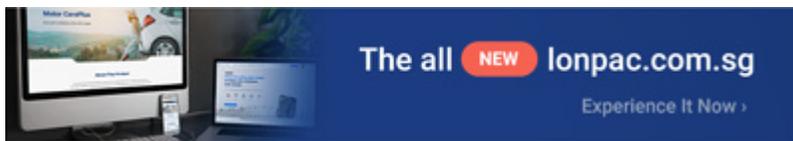
Dear Summer,

FYA

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Doris <doris@sh-motor.com>  
**Sent:** Tuesday, 30 November 2021 12:30 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** Arrange survey for vehile no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

Dear Sir/Mdm,

Refer to the above vehicle no : SJM 2324 M already in our work shop claiming Third Part(Lonpac SMJ 1694 E)

Please arrange survey.

Thank

Doris