

Re: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3 - Oref: 21/21/21/VP05/025203

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 12/3/2021 5:44 PM

To: KENNY LIM CHING GHEE <kennyli@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SJW 2324M at M/s S & H MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennyli@lonpac.com>

Sent: Wednesday, December 1, 2021 1:09 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3 - Oref: 21/21/21/VP05/025203

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our Insd's GIA report.

FYI, I am the OIC for this case.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 30 November 2021 5:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g53

Dear Gerald,

Noted.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support
LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, November 30, 2021 5:23 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3

Lonpac External - General

Dear Su Li,

Please ignore the email.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Tuesday, 30 November 2021 5:23 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3

Lonpac External - General

Our Ref : 21/21/21/VC05/0925197

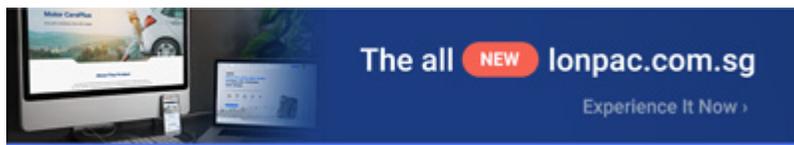
Dear Su Li,

Attached copy of insured's report for your attention.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 30 November 2021 5:05 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021 LKK REF : CC4/LPC21012140/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, November 30, 2021 1:56 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 November, 2021 12:55 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange survey for vehicle no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA

Thank you.

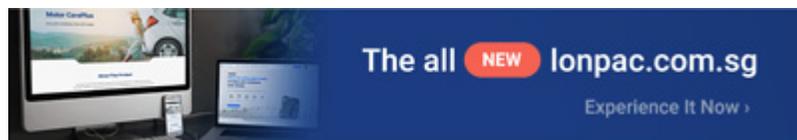
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Doris <doris@sh-motor.com>

Sent: Tuesday, 30 November 2021 12:30 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Arrange survey for vehile no : SJW2324M claiming Third Part vehicle no : SLM1694E DOA : 28.11.2021

Dear Sir/Mdm,

Refer to the above vehicle no : SJM 2324 M already in our work shop claiming Third Part(Lonpac SMJ 1694 E)

Please arrange survey.

Thank

Doris