

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 March 2022 9:11 AM
To: 'Lim Ai Lee'
Cc: #SG Workshop Motor Claims Settlement; Admin A
Subject: RE: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T *** LKK REF: CC4/III21012136/Gpa3
Attachments: DV_GBJ3726T.pdf

Without Prejudice

Hi Ai Lee,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**
- **Repair Tax Invoice, bill to M/s India International Insurance Pte Ltd**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lim Ai Lee <AiLee.Lim@ethozgroup.com>
Sent: Monday, 28 February 2022 2:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T *** LKK REF: CC4/III21012136/Gpa3

Dear Sir/Madam,

Our customer is agreeable to settle this claim at \$1,900.00

Kindly assist to provide Discharge Voucher.

Thank you.

Warmest Regards,
Lim Ai Lee
Claim Settlement



ETHOZ GROUP LTD
ETHOZ PROTECT PTE LTD
22 Tampines Street 92 Singapore 528876
DID: 6654 7920
FAX: 6654 7540
Website: www.ethozgroup.com



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, February 28, 2022 2:02 PM
To: Lim Ai Lee <AILee.Lim@ethozgroup.com>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T ***
LKK REF: CC4/III21012136/Gpa3

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,900.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lim Ai Lee <AILee.Lim@ethozgroup.com>

Sent: Wednesday, 23 February 2022 4:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T ***
LKK REF: CC4/III21012136/Gpa3

Dear Hsiao Tong,

We refer to the above matter.

Attached herewith our Letter of Demand for your perusal.

We would like to seek assistance to expedite the claim settlement and revert an offer to us.

Kindly let us hear from you soon.

Thank you.

Warmest Regards,

Lim Ai Lee

Claim Settlement

ETHOZ

ETHOZ GROUP LTD

ETHOZ PROTECT PTE LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7920

FAX: 6654 7540

Website: www.ethozgroup.com



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, January 24, 2022 12:24 PM

To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lim Ai Lee <AILee.Lim@ethozgroup.com>; #SG Workshop Motor Claims Settlement

<SGWorkshopMotorClaimsSettlement@ethozgroup.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T ***
LKK REF: CC4/III21012136/Gpa3

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Sent: Monday, 24 January, 2022 12:09 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: AILee.Lim@ethozgroup.com; #SG Workshop Motor Claims Settlement
<SGWorkshopMotorClaimsSettlement@ethozgroup.com>

Subject: FW: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T

Dear Lim,

Please liaise with our surveyor for direct settlement.

Aside to LKK,

FYNA please.

Regards

Dhanya

From: Lim Ai Lee <AILee.Lim@ethozgroup.com>

Sent: Wednesday, 19 January 2022 4:52 pm

To: III (Letter of Demand) <lod@iii.com.sg>; #SG Workshop Motor Claims Settlement

<SGWorkshopMotorClaimsSettlement@ethozgroup.com>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: [EXTERNAL] - RE: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T

Dear Sir,

We refer to the above matter.

Attached herewith our Letter of Demand for your perusal.

We would like to seek assistance to expedite the claim settlement and revert an offer to us.

Kindly let us hear from you soon.

Thank you.

Warmest Regards,
Lim Ai Lee
Claim Settlement

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7920

FAX: 6654 7540

Website: www.ethozgroup.com



From: III (Letter of Demand) <lod@iii.com.sg>

Sent: Wednesday, December 22, 2021 3:56 PM

To: Lim Ai Lee <AILee.Lim@ethozgroup.com>; #SG Workshop Motor Claims Settlement
<SGWorkshopMotorClaimsSettlement@ethozgroup.com>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: OUR REF: MFL2021D0003802/01 YOUR REF:OCR/31082021/TP-10857-GBJ3726T

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Dear Sirs,

We are in receipt of your letter of demand which is receiving our attention.

We shall revert to you shortly. Kindly note that we are preserving our rights to conduct a medical re-examination on your client, re-inspection/inspection of your damage vehicle or property (whichever is relevant) where necessary.

In the meanwhile, if your client is claiming for injuries and is considering claiming for paid wages, please provide a letter from his/her employers confirming the following :

- a. A letter from your client's employers confirming that your client was paid wages/ salaries during his/her medical leave period and they did not indemnify him/her medical expenses if he/ she is claiming for injuries ;
- b. Medical Certificate (s) showing that your client was on medical leave as claimed if he/she is claiming for injuries
- c. That your client has made a WICA claim under Ministry of Manpower if he/she is claiming for injuries

Please refrain from forwarding physical copies to us via mail, as we only accept soft copies of the same.

Please ensure you forward a copy of your client's Warrant To Act for our perusal and retention

For all future cases, please direct all your LODs to us via email at lod@iii.com.sg.

Also for ease of reference we have included the names and email addresses of our Colleagues . Our files/cases are handled based on the suffix of our insured vehicle. You can write to our Colleagues directly (based on the appended list) and you must copy our HOD, Head of Claims, Mr Mekavathanan at Mekavathanan@ii.com.sg

Name of Officer	Initials	Email Address	Suffix
Aida	ZS	aida@iii.com.sg	1
Sherini	SP	sherini@iii.com.sg	2
Sundari	SN	sundari@iii.com.sg	3
Dhanya	BP	dhanya@iii.com.sg	4
Priya	MP	manivel@iii.com.sg	5
Gabriel	WH	gabriel@iii.com.sg	6
Derrick	DT	derricktan@iii.com.sg	7
Derrick	DT	derricktan@iii.com.sg	8
Sherini	SP	sherini@iii.com.sg	9
Gabriel	WH	gabriel@iii.com.sg	0

Best Regards

SYSTEM GENERATED DOCUMENT REQUIRE NO SIGNATURE

From: Lim Ai Lee <ALee.Lim@ethozgroup.com>
Sent: Tuesday, 21 December 2021 3:09 pm
To: III (Letter of Demand) <lod@iii.com.sg>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>
Subject: [EXTERNAL] - Your ref: SMP3374M Our ref: GBJ3726T DOA: 31.08.2021

Dear Sir,

We refer to the above matter.

Attached herewith our Letter of Demand for your perusal.

We would like to seek assistance to expedite the claim settlement and revert an offer to us.

Hope to hear from you soon.

Thank you.

Warmest Regards,
Lim Ai Lee
Claim Settlement

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7920

FAX: 6654 7540

Website: www.ethozgroup.com



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