

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 30 November, 2021 10:24 AM
To: 'Chee So Chow'; 'sur@lkkauto.com'; 'Claims Dept of CTI'
Cc: 'assignments'
Subject: RE: SNM21D206829C03 - ACCIDENT INVOLVING MY CLIENT VEHICLE SJK932S AND YOUR INSURED VEHICLE SKF1013U ON 25.11.2021

Dear So Chow,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 30 November, 2021 9:43 AM
To: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SNM21D206829C03 - ACCIDENT INVOLVING MY CLIENT VEHICLE SJK932S AND YOUR INSURED VEHICLE SKF1013U ON 25.11.2021

Hi Sir / Madam

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Monday, November 29, 2021 3:02 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: Re: SNM21D206829C03 - ACCIDENT INVOLVING MY CLIENT VEHICLE SJK932S AND YOUR INSURED VEHICLE SKF1013U ON 25.11.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Chee So Chow,

Marcus Chua.

Best Regards

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, November 29, 2021 2:53 PM
To: Elmer Alfonso <elmer@tanchong.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: SNM21D206829C03 - ACCIDENT INVOLVING MY CLIENT VEHICLE SJK932S AND YOUR INSURED VEHICLE SKF1013U ON 25.11.2021

Dear Elfonso

We refer to your email of 26/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, November 26, 2021 4:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SJK932S AND YOUR INSURED VEHICLE SKF1013U ON 25.11.2021

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Dear Sir/Ma'am

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 02.12.2021 10:00 owner waiting.

Kindly check your insured liability and revert.

Attached file are the workshop estimate and gia report.

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com



Verfügen Sie über eine gültige E-Mail-Adresse? Wenn nicht, klicken Sie auf den Link, um eine neue E-Mail-Adresse zu erstellen.