



**DING AUTO PTE LTD**  
176 Sin Ming Drive #04-06  
Sin Ming Autocare  
Singapore 575721

**Without Prejudice  
to our driver's Injury claim**

OUR REF: 7005831/TP/SFQ18P/AD/27/11/2021  
YOUR REF: GBF 8801Y | CC4/AIG21012122/RA3

22 March 2023

To: AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

ACCIDENT INVOLVING : SFQ18P AGAINST GBF8801Y ON 27/11/2021  
LOCATION ALONG : GEYLANG ROAD BEFORE GEYLANG LORONG 30  
We refer to the above matter:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7% & 8%	Amount After GST
Cost of Repair	\$ -	0.5	\$ 450.00	\$ 36.00	\$ 486.00
Loss Of Rental /Use	\$ 180.00	0.5	\$ 90.00	\$ -	\$ 90.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
<b>Total</b>	<b>\$ 180.00</b>	<b>0.5</b>	<b>\$ 541.87</b>	<b>\$ 36.13</b>	<b>\$ 578.00</b>

\*Kindly note that GST of 7% applies as the GIA search fee was paid before 31 December 2022.

The accident was caused solely by the negligence of your insured and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Letter of Demand	☺	Rental Invoice (if any)
☺	Final Bill	☺	Weekly Statement/Income Tax (if any)
☺	Repair Estimate	☺	Letter of Authority
☺	GIA Report/Accident Police Report	☺	Discharge Voucher
☺	3 <sup>rd</sup> Party Search Fee	☺	Certificate of Insurance
☺	Mileage Record	☺	Copy Email of Confirmed Finalize & Liability

Our client has authorized DING AUTO PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.  
Please look into our client's claim and revert soonest as possible.

Your Sincerely,  
Lynn Yap  
DING AUTO PTE LTD  
TEL: +65 6452 1208  
FAX: +65 6452 0614

**DING AUTO PTE LTD**

**176 SIN MING DRIVE #04-06 SINGAPORE 575721 (Sin Ming Autocare).**

**TEL: 92313123**

**LETTER OF AUTHORIZATION**

Claimant Vehicle Number: SFQ18P

Third Party Vehicle Number: GBF8801Y

Date & Time of Accident: 27/11/2021 13:50hrs

Date & Time Authorize: 30/11/2021 11:00hrs

Location of Accident Along: Geylang Road before Lovong 30 (Parallel Parked Along Geylang Road)

In consideration of my motor accident claim against the third party resulting from the above accident details, I Koh Chin Chuan George Owner of SFQ 18 P (claimant veh no.) hereby authorized Ding Auto Pte Ltd (the workshop) to act for me with respect to my claim of Cost of repair, Lost Of Rental or Loss Of Use.

I further authorized the workshop to settle my above mention claim in manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favor of the workshop (Ding Auto Pte Ltd).

I further understand that DING AUTO PTE LTD does not guarantee and never represented that insurer/ Third party will fully indemnify me for the damage or the cost of repair, and that I shall be and continue to be liable to DING AUTO PTE LTD for the whole of repair cost if the claim is unsuccessful.



Signed/chop by Claimant



Signed & Chop by DING AUTO

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **DING AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$486.00** (Repair Cost), **S\$50.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SFQ 18P** that was damaged pursuant to the accident which occurred on **27/11/2021** (date) along **GEYLANG ROAD BEFORE LORONG 30 (PARALLEL PARKED ALONG GEYLANG ROAD** (location) involving vehicle no/s **GBF 8801Y**. This is pursuant to the inspection conducted on **19/01/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KOH CHIN CHUAN GEORGE** (the third party claimant”) of vehicle no. **SFQ 18P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFQ 18P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of 04 (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# DING AUTO PTE LTD

Business Reg. No : 201311788Z

176 SIN MING DRIVE #04-06 SIN MING AUTOCARE SINGAPORE 575721

Tel: 6452 1208 Fax: 6452 0614

## TAX INVOICE

### AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #08-16  
SINGAPORE 079120

ATTN : CLAIM DEPARTMENT

TEL : 6419 3000

FAX :

INVOICE : I-004556

DATE : 06/04/2023

GST REG NO : 201311788Z

TERMS : C.O.D.

M/MODEL : MERCEDES GLC30

VEHICLE NO : SFQ 18P

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	COST OF REPAIR - SFQ 18P	1	450.00	450.00
2	LOSS OF USE - 0.5 DAY (21/03/2023) - W/O GST	1	50.00	50.00
3	LTA/GIA SEARCH FEE	1	1.87	1.87

#### REMARKS :

JOB CARD NO.: 7005831

WORK ORDER NO.: 0120851

OIC: HSIAO TONG (LKK)

YOUR REF: CC4/AIG21012122/RA3

DOA: 27/11/2021 | DOC: 21/03/2023

SUB TOTAL : 501.87

GST 7, 8% : 36.13

TOTAL SGD : **538.00**

DEPOSIT :

O/S BALANCE :

#### PAYMENT DETAILS

BANK ACCOUNT NAME: **DING AUTO PTE LTD**

BANK TRANSFER: **UOB BANK 348-307-534-9**

PAYNOW TO UEN: **201311788Z001**

  
Authorised Signature



Customer Signature

I have inspected and hereby confirmed that the job done and the amount due herein are entire to my satisfaction

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBF8801Y

Date of Accident

27/11/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **03/04/2021 - 02/04/2022**Requested By ..... **Nora/Rena (Ding Auto Pte Ltd)**Requested Date ..... **29/11/2021 15:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING GBF 8801Y & SFQ 18P ALONG/AT LORONG 30 GEYLANG ON 27/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 12/13/2021 12:56 PM

To: yslim@yslimconstruction.com <yslim@yslimconstruction.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21012122/ra3

**Y.S. LIM CONSTRUCTION PTE LTD – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 8801Y & SFQ 18P ALONG/AT LORONG 30 GEYLANG ON 27/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFQ 18P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your vehicle was moving and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Nov 2021 15:20	Clm Dtl Modified	Claimant's Name: -> KOH CHIN CHUAN GEORGE.	[A] HOW MEI KWAN
2	30 Nov 2021 15:20	Clm Veh Model Changed	(206698) MERCEDES-BENZ GLC300 2.0 COUPE (A).	[A] HOW MEI KWAN
3	30 Nov 2021 15:20	Clm Created	Reg No: SFQ18P. Acct Date: 2021/11/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Aviva Ltd (HQ). Workshop: Ding Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Nov 2021 15:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Nov 2021 15:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/09	[A] HOW MEI KWAN
6	30 Nov 2021 15:20	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Nov 2021 15:20	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Nov 2021 15:20	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Nov 2021 15:20	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Nov 2021 15:20	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	30 Nov 2021 15:24	Clm Veh Model Changed	(206698) -> (206806) MERCEDES-BENZ GLC300 SPORT 2.0 4MATIC M-HYBRID (A).	[A] HOW MEI KWAN
12	01 Dec 2021 18:20	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
13	07 Dec 2021 08:48	Clm Registration Modified	Acct Time:13:00:00->13:45:00. Pol No:2100506310->2100506310-04.	[I] AIG OneClaim Integration User
14	22 Mar 2023 12:56	Adj Adjuster Assigned	CHEN TSUE YEE -> KENNETH KONG	[A] CHEW HSIAO TONG
15	24 Mar 2023 14:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	24 Mar 2023 14:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Mar 2023 14:14	Clm Dtl Modified	JPJ Reg. Date: -> 2021/09/30.	[A] JOANNE LEE KHANG MIN
18	24 Mar 2023 14:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	27 Mar 2023 09:25	Adj Mandate Request	Cur.Req:538.00:Liability: 100%(B23) *Quantum: \$538.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	31 Mar 2023 09:05	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
21	31 Mar 2023 09:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/09. Mandate Remarks: Approved:\$538.00: Please proceed with settlement @\$538.00[COR \$486.00, LOU (\$100.00/per day)-\$50.00, LTA-\$2.00]** subject to final repair bill & ATA	[I] Chew, Yvonne
22	31 Mar 2023 09:13	Adj Mandate Set	Approved:538.00:Approved:\$538.00: Please proceed with settlement @\$538.00[COR \$486.00, LOU (\$100.00/per day)-\$50.00, LTA-\$2.00]** subject to final repair bill & ATA	[I] Chew, Yvonne

Date From     Date To     Audit Type  

### ACTIVITY

[01/12/2021 18:20] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2745039	30 Nov 2021 15:24:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFQ18P	GBF8801Y	11.00
2745042	30 Nov 2021 15:25:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFQ18P	HOW MEI KWAN	xx.xx
2937299	24 Mar 2023 14:14:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFQ18P	GBF8801Y	11.00