

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.03.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : GBD 1326J / YP 2886S ON 24.11.2021

We are the authorized repair workshop for the owner of motor vehicle no: **GBD 1326J** , which was involved in the captioned accident with your insured vehicle no: **YP 2886S** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,885.00
2) Loss of Use (4 days X S\$150)	\$	600.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>6,487.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) GIA Report            |
| e) I/C & Driving Licence           | f) Insurance Certificate |
| g) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 30.11.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBD 1326J / YP 2886S

ALONG Marina One Loading Bay

ON 24.11.2021

I/We, BSM Engineering & Construction Pte. Ltd.

of (NRIC No./ROC No.) 201619035D

of 5 Soon Lee Street #03-46 Pioneer Point Singapore 627607

owner of vehicle no. GBD 1326J in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle GBD 1326J at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.



A handwritten signature in blue ink, appearing to be 'Pm'.

Signature of Owner : \_\_\_\_\_

Name of Owner : BSM Engineering & Construction Pte. Ltd.

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00069892103 Claim No : SNM21D206859/C02/YP2886S/CHEESC

Claimant : BSM ENGINEERING & CONSTRUCTION PTE LTD

Amount : **S\$6,200.00**  
Singapore Dollars Six Thousand Two Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBD1326J  
Insured Vehicle No. : YP2886S

Date of Loss : 24/11/2021  
Place of Accident : MARINA ONE LOADING BAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HUNG TAT PTE. LTD.  
Driver Name : TAN KAH KOK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,200.00
TOTAL . . . . .	<b>S\$ 6,200.00</b>

Claimant Name : BSM Engineering & Construction Pte Ltd NRIC No : 201619035D

Signature : SZ Date : 10/03/2023



# TAX INVOICE

## FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22697

Date : 15.03.2022

Vehicle No : GBD 1326J

Make/Model : NISSAN CABSTAR 3.0

Chassis/Eng# :

Accident Date : 24.11.2021

Claim No :

Reference : 1121 -22697

Policy No :

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		Amount
To proceed on lump sum repair	S\$	5500.00

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E. & O. E.

Total : S\$

5500.00

GST @ 7% : S\$

385.00

*Amount Due* : S\$

**5885.00**

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for FASTECH AUTO PTE LTD

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

YP2886S

Date of Accident

24/11/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **21/06/2021 - 20/06/2022**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **25/11/2021 17:06**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 29 December 2021 10:37 AM  
**To:** sales@hungtat.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING YP2886S(CHINA TAIPING) AND GBD1326J AT/ALONG MARINA ONE LOADING BAY ON 24/11/2021

29 Dec 2021

**M/s HUNG TAT PTE. LTD**

[By Email Only]

Dear Sir/Madam,

**You Ref: YP2886S**

**Our Ref: CC6/CTI21012118/Ups3**

**ACCIDENT INVOLVING YP2886S(CHINA TAIPING) AND GBD1326J AT/ALONG MARINA ONE LOADING BAY ON 24/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from GBD1326J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle reversed and collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 17 November 2022 12:11 PM  
**To:** Jacqueline Tan  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM21D206859/C02/YP2886S/CHEESC/TANCHC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP

Dear Jacqueline,

We have settled the matter at global sum \$6,200.00(all-in) on 30/04/2022.

We are pending signed DV from third party.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 14 November 2022 4:17 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM21D206859/C02/YP2886S/CHEESC/TANCHC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP

Dear Hsiao Tong,

Any update of this claim?

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Chee So Chow  
**Sent:** Friday, 29 April 2022 9:30 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM21D206859/C02/YP2886S/CHEESC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP LOD ACKNOWLEDGEMENT

Hi Team

Please proceed to offer as per your recommendation:

	<b>Amount Revised</b>
1. Cost of Repair (w/GST)	\$ 5,885.00 (\$5,500.00 + 7%GST)
2. Loss of Use (4days x \$150.00)	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 6,287.00</b>

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Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Friday, April 1, 2022 10:19 AM  
**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM21D206859/C02/YP2886S/CHEESC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 15<sup>th</sup> March 2022 with enclosures on 23<sup>rd</sup> March 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 23 March 2022 1:56 pm  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [Seek Mandate] - SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D206859/C02/YP2886S/CHEESC**  
LKK ref : CC6/CTI21012118/Ups3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP2886S(CHINA TAIPING) AND GBD1326J(TP) ON 24/11/2021**

We refer to the above matter.

Please be informed that our insured driver reversed and collided onto third party who was behind his lorry. Liability is not in our driver' s favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$6,287.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,617.29	\$ 5,885.00 (\$5,500.00 + 7%GST)
2. Loss of Use (4days x \$150.00)	\$ 600.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 16,219.29</b>	<b><u>\$ 6,287.00</u></b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/02/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Sunday, 26 December 2021 1:40 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

Hi Team

Attached our insured SAS for your action.

**NOTICE :**

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, December 14, 2021 10:44 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

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Dear Sirs/ Mdm,

Further to the below email.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured' s GIA report (YP2886S) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 2 December 2021 5:09 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D206859/C02/YP2886S/CHEESC.

Dear So Chow,

Pls revert LKK.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 2 December 2021 4:49 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntai ping.com](mailto:claimsdept@sg.cntai ping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 1326J at M/s FASTECH AUTO PTE LTD on 30/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**