

Hsiao Tong (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 29 April 2022 9:30 AM
To: Claims Dept of CTI; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: OUR REF: SNM21D206859/C02/YP2886S/CHEESC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP LOD ACKNOWLEDGEMENT

Hi Team

Please proceed to offer as per your recommendation:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,885.00 (\$5,500.00 + 7%GST)
2. Loss of Use (4days x \$150.00)	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,287.00

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, April 1, 2022 10:19 AM
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D206859/C02/YP2886S/CHEESC & YOUR REF: CC6/CTI21012118/Ups3, BSM ENGINEERING & CONSTRUCTION PTE LTD (OWNER OF GBD1326J), TPP LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 15th March 2022 with enclosures on 23rd March 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 23 March 2022 1:56 pm
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D206859/C02/YP2886S/CHEESC**
LKK ref : CC6/CTI21012118/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP2886S(CHINA TAIPING) AND GBD1326J(TP) ON 24/11/2021

We refer to the above matter.

Please be informed that our insured driver reversed and collided onto third party who was behind his lorry. Liability is not in our driver' s favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$6,287.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,617.29	\$ 5,885.00 (\$5,500.00 + 7%GST)
2. Loss of Use (4days x \$150.00)	\$ 600.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,219.29	<u>\$ 6,287.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/02/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 26 December 2021 1:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

Hi Team

Attached our insured SAS for your action.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, December 14, 2021 10:44 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

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Dear Sirs/ Mdm,

Further to the below email.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured' s GIA report(YP2886S) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 2 December 2021 5:09 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206859/C02/YP2886S/CHEESC / FW: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D206859/C02/YP2886S/CHEESC.

Dear So Chow,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 2 December 2021 4:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntai ping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 2886S (OI : CTI - TBA) and GBD 1326J (TP : LKK REF - CC6/CTI21012118/Ups3) on 24/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 1326J at M/s FASTECH AUTO PTE LTD on 30/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd