

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 31 December 2021 12:08 PM
To: khookaiqi@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMN 3264H & SMZ 2799A ALONG/AT JUNCTION OF KAMPONG BAHRU ROAD AND ON 07/11/2021

Our Ref: CC3/AIG21012116/Kra3

KHOO KAI QI. – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMN 3264H & SMZ 2799A ALONG/AT JUNCTION OF KAMPONG BAHRU ROAD AND ON 07/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMZ 2799A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 1 November 2022 1:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team; Yong, Joanne-LF; Md Noor, Norsiah
Subject: RE: Trans-Cab Bulk Settlement - DV

Thanks Hsiao Tong,

May I trouble you to close this file too?

6963131031SG CC3/AIG21012116/Kea3 SMZ2799A 07/11/21

The last I spoke to Jasmine. TP did not send in the car to repair and since it is a year inactive.

Please submit bill (if any) and close the file in Merimen.

Thank you.

Regards,
Lee Ming Yao, George
Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 01 November 2022 12:03
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: Trans-Cab Bulk Settlement - DV

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Please refer to the remarks. Thank you.

	AIG Ref	Adjuster Ref	TPV	Date of Loss	LOD?	COR	Repair Day	Final Settlement
1	3479309799SG	CC3/AIG21012754/Kpa3	SHD5697R	13/12/2021	Y	\$4,300.00	5	\$
2	7500416226SG	CC3/AIG22005571/Kga3	SHF503P	4/6/2022	Y	\$4,639.17	2	\$
3	2121340490SG	CC3/AIG22005570/Kea3	SHD482B	4/6/2022	Y	\$1,600.00	2	\$
4	6624827156SG	CC3/AIG22004744/Kpa3	SHD126E	15/5/2022	Y	\$4,900.00	5	\$
5	1808393916SG	CC3/AIG22004479/Kpa3	SHD5266B	9/5/2022	Y	\$600.00	1.5	\$

6	1895161130SG	CC4/AIG22004364/Kpa3	SHD555A	6/5/2022	Y	\$3,850.00	3	\$
7	4549727528SG	CC3/AIG22001341/Kea3	SHD252Z	10/2/2022	N	\$7,300.00	4	\$
8	6130150038SG	CC3/AIG21012432/Kea3	SMP2821X	4/12/2021	N	\$1,693.85	3	\$
9	9842328455SG	CC3/AIG21012440/Kga3	SHD5358U	3/12/2021	Y	\$1,965.80	2	\$
10	9286506151SG	CC3/AIG21012019/Kpa3	SHD9065M	23/11/2021	Y	\$5,829.10	5	\$
11	0253570060SG	CC3/AIG21011017/Kra3	SMY3179M	25/10/2021	N	\$3,265.45	4	\$
12	6206505783SG	CC3/AIG21010839/Kea3	SMX3929X	15/10/2021	N	\$4,825.90	4	\$
13	4091558975SG	CC6/AIG22002554/Kpa3	SHD5247G	16/3/2022	Y	\$1,700.00	2.5	\$
14	7288030878SG	CC3/AIG22002382/Kpa3	SHD317X	19/1/2022	Y	\$930.00	2	\$

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 1 November 2022 10:45 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: RE: Trans-Cab Bulk Settlement - DV

Hi Hsiao Tong,

Wish to follow up if Trans-Cab has returned us the DVs?

If not yet, please let me know and I will send reminder to them.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 18 October 2022 12:10

To: jasminetan@transcab.com.sg; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] Trans-Cab Bulk Settlement - DV

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Jasmine,

We understand that AIG has reached settlement with your good office on following cases via phone.

For item 1 – 12, attached herewith DV for your necessary action.

For Item 13, please confirm acceptance on our offer of g/s \$1,200.00(all-in).

Thank you.

	AIG Ref	Adjuster Ref	TPV	Date of Loss	LOD?	COR	Repair Day	Final Settlement
1	3479309799SG	CC3/AIG21012754/Kpa3	SHD5697R	13/12/2021	Y	\$4,300.00	5	\$
2	7500416226SG	CC3/AIG22005571/Kga3	SHF503P	4/6/2022	Y	\$4,639.17	2	\$
3	2121340490SG	CC3/AIG22005570/Kea3	SHD482B	4/6/2022	Y	\$1,600.00	2	\$
4	6624827156SG	CC3/AIG22004744/Kpa3	SHD126E	15/5/2022	Y	\$4,900.00	5	\$
5	1808393916SG	CC3/AIG22004479/Kpa3	SHD5266B	9/5/2022	Y	\$600.00	1.5	\$
6	1895161130SG	CC4/AIG22004364/Kpa3	SHD555A	6/5/2022	Y	\$3,850.00	3	\$
7	4549727528SG	CC3/AIG22001341/Kea3	SHD252Z	10/2/2022	N	\$7,300.00	4	\$
8	6130150038SG	CC3/AIG21012432/Kea3	SMP2821X	4/12/2021	N	\$1,693.85	3	\$
9	9842328455SG	CC3/AIG21012440/Kga3	SHD5358U	3/12/2021	Y	\$1,965.80	2	\$
10	9286506151SG	CC3/AIG21012019/Kpa3	SHD9065M	23/11/2021	Y	\$5,829.10	5	\$
11	0253570060SG	CC3/AIG21011017/Kra3	SMY3179M	25/10/2021	N	\$3,265.45	4	\$
12	6206505783SG	CC3/AIG21010839/Kea3	SMX3929X	15/10/2021	N	\$4,825.90	4	\$
13	4091558975SG	CC6/AIG22002554/Kpa3	SHD5247G	16/3/2022	Y	\$1,700.00	2.5	\$
14	7288030878SG	CC3/AIG22002382/Kpa3	SHD317X	19/1/2022	Y	\$930.00	2	\$

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.