

## Hsiao Tong (LKKAUTO)

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Tuesday, 1 November 2022 1:52 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; CS A Team; Yong, Joanne-LF; Md Noor, Norsiah  
**Subject:** RE: Trans-Cab Bulk Settlement - DV

Thanks Hsiao Tong,

May I trouble you to close this file too?

6963131031SG CC3/AIG21012116/Kea3 SMZ2799A 07/11/21

The last I spoke to Jasmine. TP did not send in the car to repair and since it is a year inactive.

Please submit bill (if any) and close the file in Merimen.

Thank you.

Regards,  
**Lee Ming Yao, George**  
Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** 01 November 2022 12:03  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] RE: Trans-Cab Bulk Settlement - DV

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Please refer to the remarks. Thank you.

|   | AIG Ref      | Adjuster Ref         | TPV      | Date of Loss | LOD? | COR        | Repair Day | Final Settlement |
|---|--------------|----------------------|----------|--------------|------|------------|------------|------------------|
| 1 | 3479309799SG | CC3/AIG21012754/Kpa3 | SHD5697R | 13/12/2021   | Y    | \$4,300.00 | 5          | \$               |
| 2 | 7500416226SG | CC3/AIG22005571/Kga3 | SHF503P  | 4/6/2022     | Y    | \$4,639.17 | 2          | \$               |
| 3 | 2121340490SG | CC3/AIG22005570/Kea3 | SHD482B  | 4/6/2022     | Y    | \$1,600.00 | 2          | \$               |
| 4 | 6624827156SG | CC3/AIG22004744/Kpa3 | SHD126E  | 15/5/2022    | Y    | \$4,900.00 | 5          | \$               |
| 5 | 1808393916SG | CC3/AIG22004479/Kpa3 | SHD5266B | 9/5/2022     | Y    | \$600.00   | 1.5        | \$               |

|    |              |                      |          |            |   |            |     |    |
|----|--------------|----------------------|----------|------------|---|------------|-----|----|
| 6  | 1895161130SG | CC4/AIG22004364/Kpa3 | SHD555A  | 6/5/2022   | Y | \$3,850.00 | 3   | \$ |
| 7  | 4549727528SG | CC3/AIG22001341/Kea3 | SHD252Z  | 10/2/2022  | N | \$7,300.00 | 4   | \$ |
| 8  | 6130150038SG | CC3/AIG21012432/Kea3 | SMP2821X | 4/12/2021  | N | \$1,693.85 | 3   | \$ |
| 9  | 9842328455SG | CC3/AIG21012440/Kga3 | SHD5358U | 3/12/2021  | Y | \$1,965.80 | 2   | \$ |
| 10 | 9286506151SG | CC3/AIG21012019/Kpa3 | SHD9065M | 23/11/2021 | Y | \$5,829.10 | 5   | \$ |
| 11 | 0253570060SG | CC3/AIG21011017/Kra3 | SMY3179M | 25/10/2021 | N | \$3,265.45 | 4   | \$ |
| 12 | 6206505783SG | CC3/AIG21010839/Kea3 | SMX3929X | 15/10/2021 | N | \$4,825.90 | 4   | \$ |
| 13 | 4091558975SG | CC6/AIG22002554/Kpa3 | SHD5247G | 16/3/2022  | Y | \$1,700.00 | 2.5 | \$ |
| 14 | 7288030878SG | CC3/AIG22002382/Kpa3 | SHD317X  | 19/1/2022  | Y | \$930.00   | 2   | \$ |

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Tuesday, 1 November 2022 10:45 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Yong, Joanne-LF <[Joanne-LF.yong@aig.com](mailto:Joanne-LF.yong@aig.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** RE: Trans-Cab Bulk Settlement - DV

Hi Hsiao Tong,

Wish to follow up if Trans-Cab has returned us the DVs?

If not yet, please let me know and I will send reminder to them.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** 18 October 2022 12:10

To: [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
Subject: [EXTERNAL] Trans-Cab Bulk Settlement - DV

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Jasmine,

We understand that AIG has reached settlement with your good office on following cases via phone.

For item 1 – 12, attached herewith DV for your necessary action.

For Item 13, please confirm acceptance on our offer of g/s \$1,200.00(all-in).

Thank you.

|    | AIG Ref      | Adjuster Ref         | TPV      | Date of Loss | LOD? | COR        | Repair Day | Final Settlement |
|----|--------------|----------------------|----------|--------------|------|------------|------------|------------------|
| 1  | 3479309799SG | CC3/AIG21012754/Kpa3 | SHD5697R | 13/12/2021   | Y    | \$4,300.00 | 5          | \$               |
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| 12 | 6206505783SG | CC3/AIG21010839/Kea3 | SMX3929X | 15/10/2021   | N    | \$4,825.90 | 4          | \$               |
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| 14 | 7288030878SG | CC3/AIG22002382/Kpa3 | SHD317X  | 19/1/2022    | Y    | \$930.00   | 2          | \$               |

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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