

**Re: aigencrypt SMZ4316Y-OD CLAIM CLAIM DOA:29.11.2021**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Fri 7/1/2022 5:15 PM

To: Edwin Abcede Caina &lt;edwin.caina@cyclecarriage.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;; Coco Lu Ting &lt;coco.lu@cyclecarriage.com.sg&gt;; Andre Chow En De &lt;andre.chow@cyclecarriage.com.sg&gt;; Kevin Leong Wai Kit &lt;kevin.leong@cyclecarriage.com.sg&gt;

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMZ4316Y (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>**Sent:** Monday, November 29, 2021 6:19 PM**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>**Subject:** [EXTERNAL] SMZ4316Y-OD CLAIM CLAIM DOA:29.11.2021

**This message is from an external sender; be cautious with links and attachments.**

Motor Claims,

Please help us to arrange surveyor . Thank you

Best Regards,

**Edwin Caina**  
Advisor- Customer Service

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>  
**Sent:** Monday, November 29, 2021 6:33 PM  
**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** scan to email

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