

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 3 February, 2022 9:06 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021 \*\*\* LKK REF: CC4/LPC21012102/Bea3 Our Ref: 21/21/21/VC00/025184  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; WHEEL ALIGNMENT REPORT.pdf; LKK SURVEY PHOTO.pdf  
**Categories:** HMK

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Wheel alignment report

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 1 December, 2021 4:42 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021 \*\*\* LKK REF: CC4/LPC21012102/Bea3 Our Ref: 21/21/21/VC00/025184

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 1 December 2021 4:35 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021 \*\*\* LKK REF: CC4/LPC21012102/Bea3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)

**Sent:** Monday, November 29, 2021 4:45 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 30-11-21.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 29 November, 2021 4:39 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021

## Lonpac External - General

Our Ref: TBA

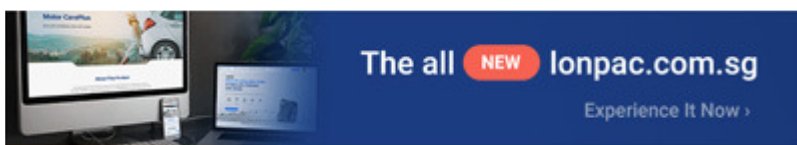
Dear Summer,

FYA. Insured yet to report.

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.***

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**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
**Sent:** Monday, 29 November 2021 4:33 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021

Dear Gerald

With reference to your list of surveyors, we are agreeable with the appointment of **Mr. Lim Teow Guan - LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

On Mon, Nov 29, 2021 at 3:52 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report.

Thank you.

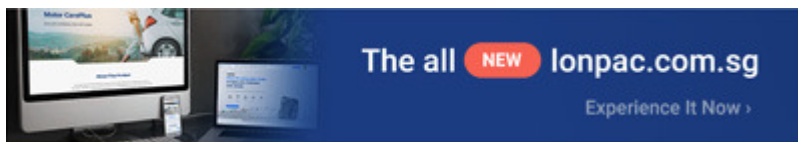
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** TeamAutoPro North <[teamautop1@gmail.com](mailto:teamautop1@gmail.com)>  
**Sent:** Monday, 29 November 2021 3:33 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[l1ong@lonpac.com](mailto:l1ong@lonpac.com)>  
**Subject:** 2 Days Notice: SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref) 3rd Party: Lonpac Dated 23/11/2021

Dear Sir/Madam,

**Road Traffic Accident Involving SMT 2112 M (Our Ref) and GBF 6629 S (Your Ref)  
Dated 23<sup>rd</sup> November 2021, Time around 1900HRS**

**@ Junction of Jalan Awang and Jalan Eunus**

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We represent our client; CHEAH KIM HONG, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SMT 2112 M and your insured' s vehicle registration number: GBF 6629 S.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautop1@gmail.com">teamautop1@gmail.com</a>	
<b>Survey Address</b>	<b>160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722</b>	

Thank you for your attention to this email and we look forward to your earliest reply.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

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