

RE: [EXTERNAL] - Fwd: Accident Involving SMZ3423C and SLV6961D (GRAB) on 23/11/2021 along Lentor Ave Towards Yishun at about 12:05:00hrs.

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 11/29/2021 3:40 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 29 November, 2021 3:18 PM

To: Joyce Wong <joyce@completevms.com.sg>; sur@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com

Cc: Gan Li Hui <lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: [EXTERNAL] - Fwd: Accident Involving SMZ3423C and SLV6961D (GRAB) on 23/11/2021 along Lentor Ave Towards Yishun at about 12:05:00hrs.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SMZ3423C** and let us have your report urgently.

This claim will be handled **Ms Aida**.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Joyce Wong <joyce@completevms.com.sg>

Sent: Monday, 29 November 2021 2:35 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gan Li Hui <lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>

Subject: Re: [EXTERNAL] - Fwd: Accident Involving SMZ3423C and SLV6961D (GRAB) on 23/11/2021 along Lentor Ave Towards Yishun at about 12:05:00hrs.

Without Prejudice

Dear Sir / Mdm,

We agreed with LKK to survey

Thank you & Best Regards,

Joyce

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Mon, Nov 29, 2021 at 2:19 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Joyce Wong <joyce@completevms.com.sg>
Sent: Monday, 29 November 2021 12:42 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Gan Li Hui <lihui@completevms.com.sg>; Darren Chiu <darren@completevms.com.sg>
Subject: [EXTERNAL] - Fwd: Accident Involving SMZ3423C and SLV6961D on 23/11/2021 along Lentor Ave Towards Yishun at about 12:05:00hrs.

Without Prejudice

Dear Sir / Mdm,

Accident Involving SMZ3423C and SLV6961D on 23/11/2021 along Lentor Ave Towards Yishun at about 12:05:00hrs.

We act for Tay Ann Ji owner of vehicle no. SMZ3423C with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd
176 Sin Ming Drive
#03-14,
Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you. Please note that there will also a storage charge of \$60.00 per on the 2 days notice period commencing from this email.

Thank You & Best Regards
Joyce Wong

Complete VMS Pte Ltd
176 Sin Ming Drive, #03-14
Sin Ming Autocare, S575721
Tel: 6455 0012 Fax: 6554 0012

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