

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 29 November, 2021 2:37 PM
To: Seow Yong Hua; Seah Hai Hua; 'assignments'
Cc: Lee Teck Chuan; Khor Leong Seng; Chew Poh Seng; Zhang Xi; Yao Tianhao; Loong Yew Jeong; Linda Yeung Fook Mooi; Claims Dept of CTI; Irene Tay; sur@lkkauto.com
Subject: RE: SNM21D205277/C02/SMT5037C/TAYHP / RE: E/4027/2021 - SBS8347Z with SMT5037C - Need Surveyor ?

WITHOUT PREJUDICE

Dear Yong Hua,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Seow Yong Hua <seowyh@sbstransit.com.sg>
Sent: Saturday, November 27, 2021 1:10 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Seah Hai Hua <seahhh@sbstransit.com.sg>
Cc: Lee Teck Chuan <leetc@sbstransit.com.sg>; Khor Leong Seng <khorls@sbstransit.com.sg>; Chew Poh Seng <pschew@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Loong Yew Jeong <loongyj@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: SNM21D205277/C02/SMT5037C/TAYHP / RE: E/4027/2021 - SBS8347Z with SMT5037C - Need Surveyor ?

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Dear Kah Leong

Please kindly refer to our previous email,

We have no objection to your panel of surveyor. Please appoint any surveyor from your panel to conduct the pre-repair survey.

For future surveying or insurance claims matters, please refer to our workshop and our claims dept.

Thank you and regards.

Seow Yong Hua
Investigation Officer
Safety (Bus) Department
SBS Transit Ltd

"Be **SAFE**, Be **HEALTHY**"

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 November 2021 11:32 AM
To: Seow Yong Hua <seowyh@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>
Cc: Lee Teck Chuan <leetc@sbstransit.com.sg>; Khor Leong Seng <khors@sbstransit.com.sg>; Chew Poh Seng <pschew@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Loong Yew Jeong <loongyj@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D205277/C02/SMT5037C/TAYHP / RE: E/4027/2021 - SBS8347Z with SMT5037C - Need Surveyor ?

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Without Prejudice

Dear Yong Hua,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, November 26, 2021 9:18 AM

To: Seow Yong Hua <seowyh@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Lee Teck Chuan <leetc@sbstransit.com.sg>; Khor Leong Seng <khors@sbstransit.com.sg>; Chew Poh Seng <pschew@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Loong Yew Jeong <loongyj@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205277/C02/SMT5037C/TAYHP / RE: E/4027/2021 - SBS8347Z with SMT5037C - Need Surveyor ?

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SBS8347Z.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Seow Yong Hua <seowyh@sbstransit.com.sg>

Sent: Thursday, 25 November 2021 4:16 pm

To: Seah Hai Hua <seahhh@sbstransit.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lee Teck Chuan <leetc@sbstransit.com.sg>; Khor Leong Seng <khols@sbstransit.com.sg>; Chew Poh Seng <pschew@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Loong Yew Jeong <loongyj@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>

Subject: E/4027/2021 - SBS8347Z with SMT5037C - Need Surveyor ?

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Dear Sir/Mdm (China Taiping)

PLEASE REPLY ALL IN EMAIL.

Please be informed that an accident involving SBS Transit bus **SBS8347Z** and vehicle no: **SMT5037C** had taken place at/along **Before 11511 Alexandra Rd** on **16/09/2021 at 2010hrs.**

TAC report was lodged, the Report number is: **E/4027/2021**.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

We have no objection to your panel of surveyor. Please appoint any surveyor from your panel to conduct the pre-repair survey.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

To arrange for the inspection, please contact workshop below:

SBST Workshop:

4. Workshop Address:

Bedok North Depot

1470 Bedok North

Ave 4

Singapore 489946

Fax: 624436811

Name of Contact person (s): Zhang Xi / Chew Poh Seng .

Office number: 6244 4515 / 6244 4522 (8125 6292).

Email of contact person: zhangxi@sbstransit.com.sg / pschew@sbstransit.com.sg

Thank You and regards

Seow Yong Hua
Investigation Officer
Safety (Bus) Department
SBS Transit Ltd

"Be **SAFE**, Be **HEALTHY**"

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