

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

Yrs Ref. : 5025S

Our Ref. : LB1121-3052

Date: : 09.12.2021

Accident involving SMR644T and 5025S on 06.09.2021 at 1430 HR along Sungei Kadut Ave .

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 856.00
2. Loss of Rental (02 Days @ S\$200PerDay)	S\$ 400.00
3. Surveyor fee	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$ -
Claim Amount	S\$ <u><u>1,263.45</u></u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input checked="" type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [SMR644T]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [SMR644T]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input type="checkbox"/> Driver's Driving License / Identity Card
<input checked="" type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



sales@leebrothers.com.sg

Authorisation Third Party Claim Demand

Date: 29/11/2021

To: LONPAC INSURANCE BHD

RE: ACCIDENT INVOLVING VEHICLE No.: SMR 644T & 50255
AT / ALONG Sungei Kadut Ave .
ON 06.09.2021

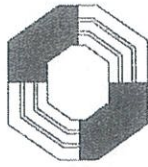
I/We, Ling Shan De of (NRIC No. / ROC No.)
S8521882D of Blk 134 Edgedale Plains, #05-76 (S) 820134

owner of vehicle no. SMR 644T in consideration of M/S
Lee Brothers Automotive Pte. Ltd repairing my/our vehicle SMR 644T at
my/our instruction and hereby authorise M/S Lee Brothers Automotive Pte. Ltd to
demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs,
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs which
may arisen therewith.

Signature of Owner: 

Date: 29/11/2021



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC40/024928
DATE : 25 FEB 2022

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.

DISCHARGE VOUCHER

I/We, **LING SHAN DE** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **5025S** the sum of Singapore Dollar **ONE THOUSAND SIXTY THREE AND CENTS FORTY FIVE ONLY (\$1,063.45)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMR 644T** and **5025S** on **06/09/2021** along **SUNGEI KADUT AVENUE**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WOON MENG MOTOR PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **LEE BROTHERS AUTOMOTIVE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Ling Shan De / 24/3/2022

Name of vehicle owner /Date

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

10076

Messrs : **LONPAC INSURANCE BHD**
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Claim No. : LB1121-3052

Acc. Date : 06.09.2021

Veh. No./Model : SMR644T / MAZDA 3

Date : 09.12.2021

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	800.00
	Sub-total	800.00
	Add GST 7%	56.00
	Total Amount	856.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,
Singapore 417883
Tel: (65) 6509 5521 Fax: (65) 6509 5523

VEHICLE RENTAL AGREEMENT

SMR 644T

ROC NO: 201312119K

RA NO: 4074

Hirer Particulars -				Veh. No. <u>SVV 5398K</u>		Replace veh. No.									
Name <u>Ling Shan De</u>		Make / Model <u>Toyota Camry</u>		Auto/Manual											
Address <u>Blk 134 Edgedale Plains</u>		Date/Time Out <u>29/11/2021 @ 1245hr</u>		KM Out											
<u>#05-76, (S) 820134</u>		Date/Time In <u>01/12/2021 @ 1700hr</u>		KM In											
NRIC/Passport <u>S8521882D</u>	Mobile <u>96263917</u>	Estimated Date/Time Return													
Tel (O)	Fax	Rental charges -		S\$		S\$									
Authorised Driver's Particulars -				Hours		@									
Name <u>02</u>		Days		@ <u>\$200/2</u>		Per Hour									
Address		Weeks		@		Per day <u>\$400/2</u>									
NRIC/Passport		Months		@		Per Week									
Nationality <u>S'porean</u>						Per Month									
Date of Birth <u>09/07/1985</u>	Occupation	Sub-Total													
D/Licence No.	Mobile	Less Discount													
Expiry Date <u>04/09/2006</u>	Tel (O)	Sub-Total													
Country of Issue	Tel (H)	Optional Charges -													
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Delivery		@		Per Trip									
		Collection		@		Per Trip									
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> <div style="text-align: center;"> <p>REAR</p> </div> </div>		Others													
		Sub-Total													
		Add 7% GST													
		(A) Estimated Total Rental													
		Extension -													
		Extension Rental		X											
		Surcharge (Malaysia)		X											
		P.A.I.		X											
				X											
		Others -													
		Misc :													
		Cash/Nets/Cheque/VISA/MC Card No:													
		Sub-Total		<u>\$400/2</u>											
		Add 7% GST													
		(B) Extension/others Total													
		(A) + (B) Grand Total Rental Charges													
		Less Prepayment													
		Balance Due													
		Deposit		Deposit Refunded											
		Amount													
		Remarks:		Received by											
Physical Damage Excess <table border="1"> <tr> <td>Singapore</td> <td>S\$</td> </tr> <tr> <td>Malaysia</td> <td>S\$</td> </tr> <tr> <td>Young, Elderly & Inexperience driver</td> <td>S\$</td> </tr> <tr> <td>(Additional)</td> <td></td> </tr> </table>				Singapore	S\$	Malaysia	S\$	Young, Elderly & Inexperience driver	S\$	(Additional)		Hirer's Acknowledgement 			
Singapore	S\$														
Malaysia	S\$														
Young, Elderly & Inexperience driver	S\$														
(Additional)															
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.				The hirer hereby read and understood all terms and conditions stated on this page and overleaf : <div style="display: flex; justify-content: space-between;"> <div> </div> <div> </div> </div>											
Hirer Signature/Co's Stamp/Date				Authorised Signature/Date											



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Oct 2021 / 10:18:18

Receipt Date/Time : 18 Oct 2021 / 10:18:04

Tax Invoice/Receipt

Receipt No. : LTACT-MTX-211018-000007

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Miscellaneous Collection				
1	Perform VRL Enquiry - 5025S Enquiry Fee 20211018101625356867	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		Direct Credit: Giro/Fund Transfer		7.49
Total				7.49
Cash Change				0.00
Tendered Amount				7.49
Excess Refundable Amount				0.04

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 14 February 2022 14:57
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Acc Inlv SMR644T & 5025S on 06/09/2021 LKK REF : CC4/LPC21009430/Uea3q2-1 // Our ref: 20/21/21/VC40/024928

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Sunday, 13 February 2022 1:23 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: [MANDATE REQUEST] RE: Acc Inlv SMR644T & 5025S on 06/09/2021 LKK REF : CC4/LPC21009430/Uea3q2-1 // Our ref: 20/21/21/VC40/024928

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured and hit third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **LEE BROTHERS AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,201.27	\$ 856.00
2. Loss of Rental (2days x \$200)	\$ 400.00	\$ 200.00 (2days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,608.72	\$ 1,063.45

**2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 30 November 2021 11:41 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Acc Inlv SMR644T & 5025S on 06/09/2021 LKK REF : CC4/LPC21009430/Uea3q2-1 // Our ref: 20/21/21/VC40/024928

Dear Li Li,

We surveyed on 08/09/2021 at M/s Ryder Auto P/L previously.

TP claimant then changed repairer to Lee Brothers Automotive Pte Ltd.

We will follow up with the needful.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 30 November, 2021 10:08 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acc Inlv SMR644T & 5025S on 06/09/2021 LKK REF : CC4/AIG21008998/Brs3 Our ref: 20/21/21/VC40/024928

Lonpac External - General

Dear Su Li

This case was assigned before in September'21 in different workshop.

Has your surveyor surveyed this TP vehicle earlier?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 29 November 2021 5:28 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inlv SMR644T & 5025S on 06/09/2021 LKK REF : CC4/AIG21008998/Brs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, November 29, 2021 2:40 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Acc Inlv SMR644T & 5025S on 06/09/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 29 November, 2021 2:30 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Acc Inlv SMR644T & 5025S on 06/09/2021

Lonpac External - General

Our ref: 20/21/21/VC40/024928

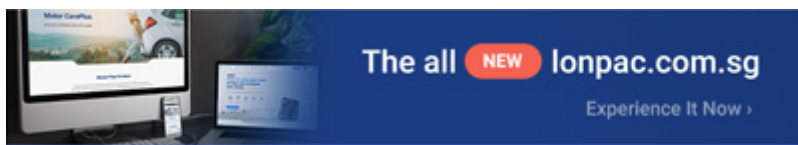
Dear Summer,

FYA.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

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From: admin@leebrothers.com.sg <admin@leebrothers.com.sg>

Sent: Monday, 29 November 2021 2:19 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Acc Inlv SMR644T & 5025S on 06/09/2021

Dear Sir,

We would like to request for Marcus Chua – LKK for our vehicle PRI.
Thank you.

Warmest Regards,

Ivy Neo

Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6, Autobay, #02-47
Singapore 417883
Tel: 65095521
HP: 90697707

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 29 November 2021 2:17 pm

To: admin@leebrothers.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Acc Inlv SMR644T & 5025S on 06/09/2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 20/21/21/VC40/024928

Dear Ivy,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

By the way, the claim is handled by my colleague, Ong Li Li

Thank you.

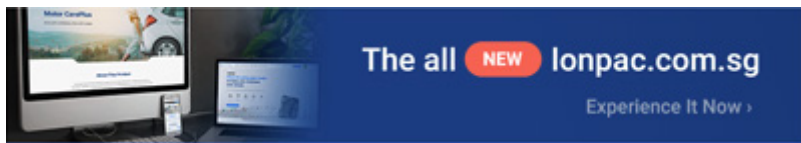
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: admin@leebrothers.com.sg <admin@leebrothers.com.sg>

Sent: Monday, 29 November 2021 2:10 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Acc Inlv SMR644T & 5025S on 06/09/2021

Dear Gerald,

Our Ref : SMR644T

Your Ref : 5025S

Please arrange for PRI and send a list of surveyors for us to choose.

Vehicle is **IN** workshop.

Thank you

Warmest Regards,

Ivy Neo

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47
Singapore 417883
Tel: 65095521
HP: 90697707