

Date: 1/12/2021

CARIS AUTOWORKS PTE LTD

160 SIN MING DRIVE #05-03 SPORE 575722

Attn : Motor Claim Department

Your Ref :

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 26/11/2021 involving Vehicle No. SJM 8545E & SMD 7074 R
At SLE, SINGAPORE

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SJM 8545E was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SMD 7074 R. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|---|----------|
| a) Cost of repair at | S\$ 2450 |
| b) Loss of use for 5 days at rate of (PER DAY \$70) | S\$ 350 |
| c) Police/ROV Fee | S\$ - |
| d) Others | S\$ 7.45 |

Total Cost

S\$ 2807.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARIS AUTOWORKS PTE LTD relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 26/11/2021 involving SJM 8545 E & SMD 7074 R
along SLE, SINGAPORE

I/We SYNTECH SWITCHGEAR & ENGINEERING PTE LTD NRIC No. 200705822 H
of 2 WOODLANDS SECTOR 1, #01-19 SPECTRUM 1 SPORE 738068
Owner of Motor Vehicle Registration No. SJM 8545 E insured by _____
of GREAT EASTERN GENERAL INSURANCE under Policy No. 2021-V0115259-VDP
do hereby authorize M/s CARIS AUTOWORKS PTE LTD

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SMD 7074 R in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PTE LTD and

the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date : 1 / 12 / 2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CARIS AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,450.00 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJM 8545E that was damaged pursuant to the accident which occurred on 26/11/2021 (date) along SLE (location) involving vehicle no/s SMD 7074R. This is pursuant to the inspection conducted on 30/11/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SYNTECH SWITCHGEAR & ENGINEERING PTE LTD (the third party claimant”) of vehicle no. SJM 8545E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJM 8545E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

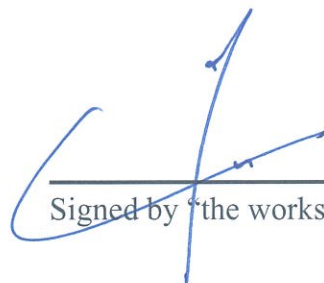
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of MARCH (month) 2022 (year)



Signed by appointed surveyor





Signed by “the workshop” (with chop)

Caris Autoworks Pte Ltd

Biz Reg No. : 201825799E

Sin Ming Auto City
160 Sin Ming Drive #05-03
Singapore 575722
Tel : (65) 6258 9831
Fax : (65) 6258 5349

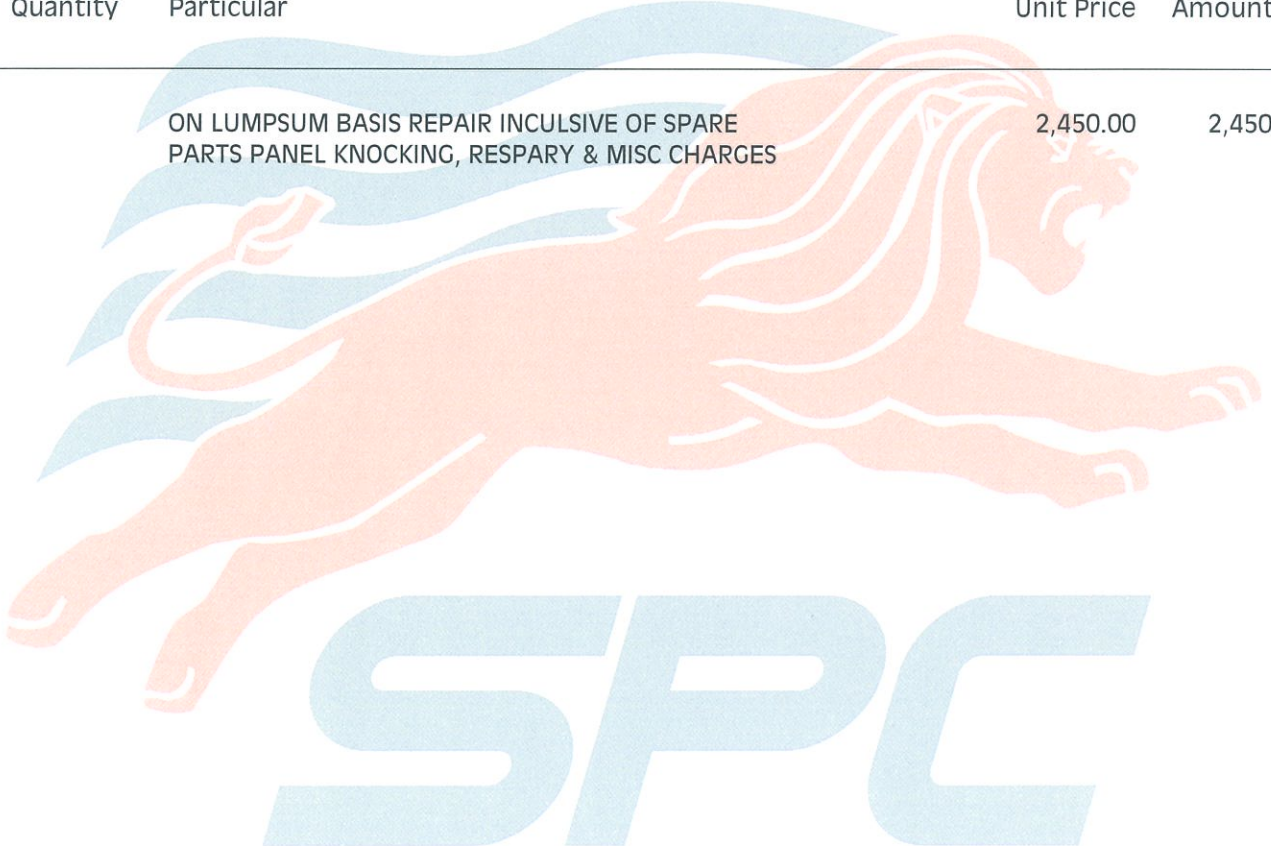
Speedy Care - Jervois
SPC Jervois Service Station
2 Jervois Road
Singapore 248994
Tel : (65) 6471 3613
Fax : (65) 6471 2565

SYNTECH SWITCHGEAR & ENGINEERING PTE LTD

Works Order : WO000147

Date Printed : 04/12/2021
Vehicle Num. : SJM 8545 E
Make/Model : TOYOTA (VIOS)
Mileage(Km) :
P.O/R.O No. :
Ref./Remark :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|--|------------|------------|
| 1. | | ON LUMP SUM BASIS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARY & MISC CHARGES | 2,450.00 | 2,450.00 |



E. & O.E.

Total S\$: 2,450.00

=====

Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Claim Notification - ACCIDENT INVOLVING SMD7074R(AIG) AND SJM8545E AT/ALONG SLE ON 26/11/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 29/11/2021 5:02 PM

To: alexyap@greatyear.com.sg <alexyp@greatyear.com.sg>

29 Nov 2021

Mr Yap Teck Hoe

[By Email Only]

Dear Sir/Madam,

You Ref: SMD7074R

Our Ref: CC4/AIG21012069/pa3

ACCIDENT INVOLVING SMD7074R(AIG) AND SJM8545E AT/ALONG SLE ON 26/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJM8545E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|--|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 29 Nov 2021 16:05 | Clim Dtl Modified | Claimant's Name: -> SYNTECH SWITCHGEAR & ENGINEERING PTE LTD. | [A] HOW MEI KWAN |
| 2 | 29 Nov 2021 16:05 | Clim Veh Model Changed | (200942) TOYOTA VIOS 1.5 E (A). | [A] HOW MEI KWAN |
| 3 | 29 Nov 2021 16:05 | Clim Created | Reg No: SJM8545E. Acct Date: 2021/11/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: Caris Autoworks Pte Ltd - SI N MING (HQ) | [A] HOW MEI KWAN |
| 4 | 29 Nov 2021 16:05 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 29 Nov 2021 16:05 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/12/08 | [A] HOW MEI KWAN |
| 6 | 29 Nov 2021 16:05 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 29 Nov 2021 16:05 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 29 Nov 2021 16:05 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 29 Nov 2021 16:06 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 10 | 29 Nov 2021 16:06 | Adj Adjuster Assigned | [None] -> KENNETH KONG | [A] HOW MEI KWAN |
| 11 | 18 Jan 2022 09:57 | Clim Dtl Modified | Claimant's ID: -> 2XXXXX647D. | [A] CHEW HSIAO TONG |
| 12 | 10 Feb 2022 12:00 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 13 | 10 Feb 2022 12:00 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 14 | 10 Feb 2022 12:00 | Clim Dtl Modified | JPJ Reg. Date: -> 2009/01/01. | [A] JOANNE LEE KHANG MIN |
| 15 | 10 Feb 2022 12:00 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 16 | 11 Feb 2022 16:51 | Adj Mandate Request | Cur.Req:2757.45:Liability: 100%(B27) *Quantum: (a)COR: \$2,450.00 + (b)LOU(5days x \$60.00): \$30 0.00 + (c)Search fee: \$7.45 = Total: \$2,757.45 *5 recommendation repair days *For your approval please. | [A] CHEW HSIAO TONG |
| 17 | 17 Mar 2022 13:41 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/12/08. Mandate Remarks: please proceed with settlement @ \$2757.45 [COR-\$2450 LOU-\$300 LTA-\$7.45]** subject to final repair bill & ATA | [I] Syed-Yusoff, Saliha |
| 18 | 17 Mar 2022 13:42 | Adj Mandate Set | Approved:2757.45:please proceed with settlement @ \$2757.45 [COR-\$2450 LOU-\$300 LTA-\$7.45]** subject to final repair bill & ATA | [I] Syed-Yusoff, Saliha |

Date From Date To Audit Type

ACTIVITY

[18/01/2022 10:02] CHEW HSIAO TONG:
100% BOLA 27

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2744647 | 29 Nov 2021 16:12:01 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SJM8545E | SMD7074R | 11.00 |
| 2764662 | 10 Feb 2022 12:00:14 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJM8545E | SMD7074R | 11.00 |

