



# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: WH0955  
Date: 14/12/2021

ATTENTION: MOTOR CLAIMS DEPT

**WITHOUT PREJUDICE**

Lonpac Insurance BHD  
300, Beach Road, The Concourse, #17-04/07, Singapore 199555

**CLAIMANT : CAR OWNER**

**ACCIDENT INVOLVING GBB5958U AND YP3659A**

**ALONG JURONG WEST STREET 42 (BLK 544 SHENG SIONG CARPARK) ON 26/11/2021 @ 1500HRS.**

We are instructed by JAFFAJUICE SINGAPORE PTE LTD to claim damages against your insured in connection with a road accident on involving our client's motor registration number GBB 5958U and motor vehicle registration number YP 3659A driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	1,979.50
2) Loss of use (Includes loss of PRS and loss of Sun & PHs ) (4 days x \$200.00) 08/12/2021 TO 11/12/2021	\$	800.00
<b>Total Amount (\$GD\$)</b>		<b>\$ 2,779.50</b>

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) LETTER OF AUTHORISATION
- 4) WORKSHOP'S DISCHARGE VOUCHER

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to [motor@wahhong.sg](mailto:motor@wahhong.sg) or call Melvin at 8778 3338 directly.

**Payment Details : WAH HONG MOTORS & CREDIT PTE LTD**

**Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)**

**Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M**

Yours Faithfully,

Melvin

## LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. GBB5958U AND YP3659A  
AT/ALONG JURONG WEST ST 42 ( BLK 544 SHENG SIONG CAR PARK)  
ON 26/11/2021 @ 15:00 HRS.

1. I/We, JAFFAJUICE SINGAPORE PTE LTD, the owner of vehicle no. GBB5958U hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd.**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful or fraud accident or repudiate or reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. **I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.**

Dated this 8 day of DECEMBER 20 21.



Policy Holder's Signature  
(Company stamp if applicable)  
Name: JAFFAJUICE SINGAPORE PTE LTD  
NRIC No.: 1XXXXX074D  
Contact: 92478210

Driver's Signature  
(If driver is not policyholder)  
Name: HASMI BIN ARSHAD  
NRIC No.: SXXXX888H  
Contact: 82924211



Witness Signature  
Name: CHAN PEI PEI  
NRIC No.: GXXXX054W  
Contact: 8778 4888



# LONPAC INSURANCE BHD

CLAIM NO :-

DATE : 02 JUNE 2022

## DISCHARGE VOUCHER

I/We, JAFFAJUICE SINGAPORE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP 3659A the sum of Singapore Dollar One Thousand One Hundred Eighty Nine and Cents Seventy Five Only (\$1,189.75) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 3659A and GBB 5958U on 26 November 2021 along 544 Jurong West Street 42.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SK UNITED ENGINEERING PTE LTD AND/OR GANDHI THEVAR HARIHARAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **WAH HONG MOTORS & CREDIT PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
Signature of vehicle owner/Date

JAFFAJUICE SINGAPORE PTE LTD / 03.06.2022

Name of vehicle owner /Date

WH0955

# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

## TAX INVOICE

### BILLING DETAILS

BILL TO :	Lonpac Insurance BHD	INVOICE NO.:	WH0955
NAME :	JAFFAJUICE SINGAPORE PTE LTD	REFERENCE NO.:	
VEHICLE NUMBER :	GBB5958U	DATE :	11/12/2021
MAKE & MODEL :	TOYOTA DYNA 150	REMARKS :	

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$1,850.00

<b>Payment Mode :</b> CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$1,850.00
	Tax 7% GST (SGD\$)	\$129.50
	<b>Total (SGD\$)</b>	<b>\$1,979.50</b>

Please Note : Goods sold are not returnable.

#### Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document. no signature is required.



## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 1 June 2022 12:09 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Liability Check - Accident involving vehicle no. GBB5958U and YP3659A on 26/11/2021 \*\*\* LKK REF: CC4/LPC21012053/Ega3

## Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, 1 June 2022 10:59 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Liability Check - Accident involving vehicle no. GBB5958U and YP3659A on 26/11/2021 \*\*\* LKK REF: CC4/LPC21012053/Ega3

Lonpac Ref: -

LKK Ref: CC4/LPC21012053/Ega3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 09/12/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a conflicting version case. Liability is to be bear equally between both parties (50%).

Summary to offer to third party repairer, "WAH HONG MOTORS & CREDIT PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,507.73	\$ 989.75
2. Loss of Use (4days x \$200.00)	\$ 800.00	\$ 200.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
<b>Total</b>	<b>\$ 4,307.73</b>	<b><u>\$ 1,189.75</u></b>

\*\*03days recommendation for repair + 1PRS = 4days

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 03/03/2022 is only for mandate purpose.

The above is for your approval.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*