

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 September 2022 10:02 AM
To: Tan Chew Chik Jacqueline
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [Seek Mandate] - SNM21D206846/C02/YP9772R/TANCHC / FW: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 24/11/2021
Attachments: LKK Survey Report _ Photos.pdf; TP LOD _ Docs.pdf; Tax Invoice_Parts Arrive.pdf; breakdown of no. of days.xlsx; RE: SUPPLEMENTARY - SHB 1106S - MG 5 - TAX/11/21/2050; LETTER TO OI_YP9772R_.pdf

Your ref: **SNM21D206846/C02/YP9772R/TANCHC**
LKK ref : CC3/CTI21012052/Rps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP9772R(CHINA TAIPING) AND SHB1106S(TP) ON 24/11/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES Pte Ltd."** at **\$16,541.10(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 388,125.74	\$ 11,078.94
2. Loss of Rental (103.5days x \$111.28)	\$ 11,517.48	\$ 5,230.16 (47days x \$111.28)
3. Loss of Income (4.5days x \$60.00)	\$ 270.00	\$ 225.00 (4.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 399,920.22	<u>\$ 16,541.10</u>

Surveyor recommended 10days for repair + 33days(Waiting Parts) + 2Sunday + 2PRS = 47days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 3 December 2021 3:49 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D206846/C02/YP9772R/TANCHC / FW: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 24/11/2021

Dear Su Li,

Enclosed Insured's SAS for your necessary action.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 3 December 2021 2:42 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206846/C02/YP9772R/TANCHC / FW: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 24/11/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D206846/C02/YP9772R/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 3 December 2021 11:46 am

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 24/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Resend.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 1106S at M/s STRIDES AUTOMOTIVE SERVICES PL. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, December 3, 2021 11:26 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 03/11/2021

Dear Sir,

Pls amend accident timing and resend to process.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 2 December 2021 6:55 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 9772R (OI : CTI - TBA) and SHB 1106S (TP : LKK REF - CC3/CTI21012052/R1ps3) on 03/11/2021

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Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd