

Shiau Chan (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 30 November 2021 11:21 am
To: Shiau Chan (LKKAuto); SUR
Cc: MT_Claim_SG
Subject: RE: OD SURVEY FOR SBW777Y (DOA : 26/11/2021) - LPI Ref: 21/21/21/VP05/025193

Lonpac External - Confidential

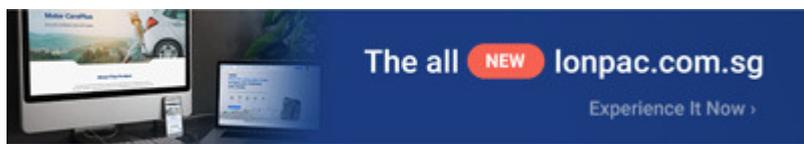
Dear Shiau Chan

Please proceed to authorize repairs as per your recommendation at S\$6,309.75 (inclusive of checked items).

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 29 November 2021 3:33 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD SURVEY FOR SBW777Y (DOA : 26/11/2021)

Dear Gerald,

Enclosed herewith preliminary advice of SBW 777Y.
We have not authorise repair.

Kindly advise on authorisation & claim reference.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 29 November 2021 11:20 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: OD SURVEY FOR SBW777Y (DOA : 26/11/2021)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 29 November, 2021 11:06 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Subject: FW: OD SURVEY FOR SBW777Y (DOA : 26/11/2021)

Lonpac External - General

Our Ref : TBA

Dear Summer,

Please proceed to survey and revert.

There is no excess applicable.

Thank you.

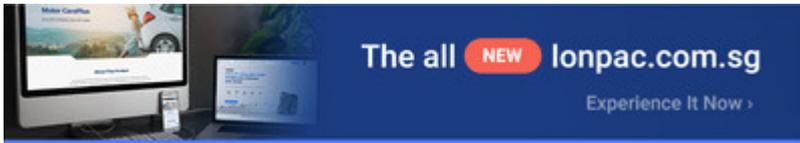
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, 29 November 2021 10:52 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>
Subject: OD SURVEY FOR SBW777Y (DOA : 26/11/2021)

Hi,

Estimate, GIA report and driver's IC & DL as per attached.

Kindly assist to arrange for survey as vehicle is lying at **WOODLANDS WORKSHOP**.

Kindly advise on the excess applicable.

Thank you.

Rgds
Sharon Chiong
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719