Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 1 December 2021 1:08 PM

To: Admin-D (LKKAuto); 'Ye, Yong Kang Melvin'; assignments; SUR

Cc: 'Teo, Grace'

Subject: RE: Ref : CMTD2103505/MYE RE: ACCIDENT INVOLVING VEHICLE SFY 148 E AND

YOUR INSURED YL 1183 P ON 26/11/21

Attachments: SFY 148E LTA.pdf; SFY 148E MARK EST.pdf; SFY 148E PRELI ADVISED.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle SFY 148E

Date of survey: 30/11/21

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 29 November 2021 11:02 AM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: Ref: CMTD2103505/MYE RE: ACCIDENT INVOLVING VEHICLE SFY 148 E AND YOUR INSURED YL 1183 P ON 26/11/21

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Sent: Monday, 29 November, 2021 10:52 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref: CMTD2103505/MYE RE: ACCIDENT INVOLVING VEHICLE SFY 148 E AND YOUR INSURED YL 1183 P ON 26/11/21

Without Prejudice

Dear Jennis,

We will appoint LKK Auto to conduct the survey on a Without Prejudice Basis.

Please let us have the repair estimate once available for our claim assessment.

Aside to LKK Auto,

Please make the arrangement to conduct the survey on a Without Prejudice Basis by either Mr Marcus/Adrian/Kenneth.

Please revert your report upon completion of survey to the claim handler, Melvin Ye.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ye, Yong Kang Melvin

Sent: Monday, November 29, 2021 8:47 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>

Subject: Ref: CMTD2103505/MYE RE: ACCIDENT INVOLVING VEHICLE SFY 148 E AND YOUR INSURED YL 1183 P ON 26/11/21

Without Prejudice

Dear Jennis,

Please let us have the repair estimate for our claim assessment.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Premiumauto Claims < claims@premiumauto.com.sg>

Sent: Friday, November 26, 2021 4:57 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING VEHICLE SFY 148 E AND YOUR INSURED YL 1183 P ON 26/11/21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all.

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 3/12/21 @ 10AM. Owner waiting.

Thank you.

Best Regards, Jennis Tan Claims Adminstrator

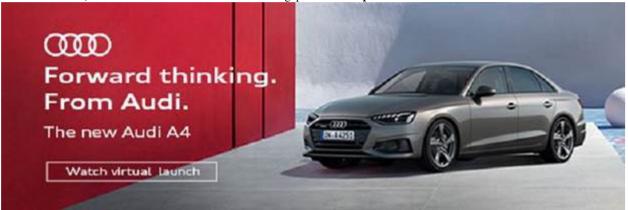
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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