

Re: aigencrypt OD CLAIM : SMS8413K DOA : 26.11.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sun 5/12/2021 4:40 PM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Hi,

Sorry, is for kevin

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Sunday, 5 December 2021 4:37 pm**To:** Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Cc:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>**Subject:** Re: aigencrypt OD CLAIM : SMS8413K DOA : 26.11.2021

Dear Edwin,

As instructed by our client, please proceed to repair the insured vehicle **SMS8413K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Saturday, November 27, 2021 10:38 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: [EXTERNAL] OD CLAIM : SMS8413K DOA : 26.11.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report estimate.

Kindly arrange for survey for this vehicle on 29.11.2021

Customer will leave car in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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