

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Friday, 26 November, 2021 12:58 PM
To: Nancy Lam; Corene Chong; Celeste Ng; Hui Ting Tang; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D206831/C02/YP5014Y/TANKW / FW: Our client's vehicle no.GBH9199K (PG); Your insured's vehicle no. YP5014Y(CHINA) DOA 23/11/2021 - PRI

[Confidential]

Without Prejudice

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Dear Nancy,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Friday, 26 November 2021 12:54 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D206831/C02/YP5014Y/TANKW / FW: Our client's vehicle no.GBH9199K (PG); Your insured's vehicle no. YP5014Y(CHINA) DOA 23/11/2021 - PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Billy

1. We refer to your email as below:
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | | |
|----|------------------|---|
| a) | Dennis Yap | PAL'S Appraiser Pte Ltd |
| b) | Marc Ananda | United Appraisal and Management Pte Ltd |
| c) | Yap Teck Lee | LCW Appraiser Pte Ltd |
| d) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| e) | Dixon Yeo | Treasure Appraiser Pte Ltd |
| f) | Andrew How | Prominent Appraiser Services |
| g) | Alan Cheong K.H. | C L Appraiser Pte Ltd |
| h) | T.T. Rajan | ST Appraisal Services |
| i) | Sebastian Lim | Constanct Appraiser Services |
| j) | Aeon Auto | Consultants LLP |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Friday, 26 November 2021 12:37 pm
To: nancy@crossbordersllc.com; corene@crossbordersllc.com; celeste@crossbordersllc.com; huiting@crossbordersllc.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206831/C02/YP5014Y/TANKW / FW: Our client's vehicle no.GBH9199K (PG); Your insured's vehicle no. YP5014Y(CHINA) DOA 23/11/2021 - PRI

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Dear Sirs / Madam,

ACCIDENT INVOLVING YP5014Y & GBH919K on 23/11/2021

We refer to your email of 26/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 26 November 2021 11:30 AM

To: nancy@crossbordersllc.com; corene@crossbordersllc.com; celeste@crossbordersllc.com; huiting@crossbordersllc.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206831/C02/YP5014Y/TANKW / FW: Our client's vehicle no.GBH9199K (PG); Your insured's vehicle no. YP5014Y(CHINA) DOA 23/11/2021 - PRI

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Dear Billy,

Please conduct PRS for GBH9199K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Friday, 26 November 2021 9:19 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 26 November 2021 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
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