

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 November, 2021 12:26 PM
To: Ruby Ong; 'assignments'
Cc: Claims Dept of CTI; Irene Tay; sur@lkkauto.com
Subject: RE: SNM21D206800/C02/SLG343G/TAYHP / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 120B [Our Ref. TCL.MH.ro.50268.21.at]

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Ruby,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's accident report to us.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Friday, November 26, 2021 11:44 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM21D206800/C02/SLG343G/TAYHP / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 120B
[Our Ref. TCL.MH.ro.50268.21.at]

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. GBG 120B.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 26 November 2021 11:28 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM21D206800/C02/SLG343G/TAYHP / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 120B
[Our Ref. TCL.MH.ro.50268.21.at]

Without Prejudice

Dear Ruby,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, November 26, 2021 8:38 AM

To: Ruby Ong <ruby@htapartners.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206800/C02/SLG343G/TAYHP / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 120B [Our Ref. TCLMH.ro.50268.21.at]

Without Prejudice
Save as to costs

Dear Kah Leong,

Please conduct PRS for GBG120B.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Thursday, 25 November 2021 12:23 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 120B [Our Ref. TCLMH.ro.50268.21.at]
Importance: High

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Your ref: SLG 343G
Our ref: TCLMH.ro.50268.21.at

WITHOUT PREJUDICE

25 November 2021

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: SWEE BUILDERS PTE LTD

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING GBG 120B & SLG 343G AT JUNCTION OF TAMPINES AVENUE 5 & TAMPINES AVENUE 4 ON 24 NOVEMBER 2021 @ 0940HRS

We are instructed by Swee Builders Pte Ltd to notify you of a road traffic accident on 24 November 2021 at about 0940hrs at junction of Tampines Avenue 5 & Tampines Avenue 4 involving our client's vehicle registration number GBG 120B and vehicle registration number SLG 343G driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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