

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 26 November, 2021 10:25 AM
To: kumchew1; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D206687/C02/GBE3844L/CHNGPW / RE: RE : ACCIDENT INVOLVING SLN 5716 U & GBE 3844 L ON 18/11/2021.

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 25.11.2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kumchew1 <kumchew1@singnet.com.sg>

Sent: Thursday, November 25, 2021 6:12 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM21D206687/C02/GBE3844L/CHNGPW / RE: RE : ACCIDENT INVOLVING SLN 5716 U & GBE 3844 L ON 18/11/2021.

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Hi Ms Chng,

Thank you for your prompt reply.

Our client propose the any one of the following surveyors to be the jointly appointed to conduct the pre-repair inspection;-

1. Mr How Andrew – Prominent Appraiser
2. Mr Dave Chang – Sincere Appraisal
3. Mr Nicky Seah – Absolute Appraisal
4. Mr Lim Yong Tian Sebastian – Constant Appraiser
5. Mr Louis Ng – Prestige Appraiser Service

Please let us know if you are agreeable with the above.

Thank you.

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity

Singapore 575722

Tel : 64563715 Fax : 64557754

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Thursday, November 25, 2021 2:54 PM

To: kumchew1

Cc: Claims Dept of CTI

Subject: RE: SNM21D206687/C02/GBE3844L/CHNGPW / RE: RE : ACCIDENT INVOLVING SLN 5716 U & GBE 3844 L ON 18/11/2021.

Without Prejudice, Save as to Costs

Our reference: SNM21D206687 C02/GBE3844L /Chngpw

Your reference: SLN5716U

Dear Sirs

ACCIDENT INVOLVING GBE3844L & SLN5716U ON 18/11/2021

We refer to your email of 25/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, November 25, 2021 11:38 AM
To: kumchew1 <kumchew1@singnet.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206687/C02/GBE3844L/CHNGPW / RE: RE : ACCIDENT INVOLVING SLN 5716 U & GBE 3844 L ON 18/11/2021.

Without Prejudice

Dear Adeline,

Please conduct PRS for SLN5716U.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kumchew1 <kumchew1@singnet.com.sg>
Sent: Thursday, 25 November 2021 9:46 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE : ACCIDENT INVOLVING SLN 5716 U & GBE 3844 L ON 18/11/2021.

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Dear Sir/Madam,

We are acting on behalf of M/s comfortdelgro Rent-A-Car Pte Ltd, the owner of SLN 5716 U in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop

160, Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722.

Contact No. : 64536256.

Thanks & Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722

Tel: 6453 6256 / 6456 3715 Fax: 6455 7754