

Your Reference: SGG7902G

Our Reference: SLE2661K

Contact person: siaktong@lioncityrentals.com.sg

Date: 16/01/2020

Singapore 079120

Dear sirs AIG Singapore 78, Shenton Way #07-16 AIG Building

Accident involving SLE2661K/SGG7902G dated on 06/12/2019

Your insured driving vehicle no: SGG7902G had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 2,675.00 (Inclusive GST)
Search Fee	\$ 2.00
Loss of use \$80 x 5 days	\$ 400.00
Pre-Repair Inspection \$80x 2 days	\$ 160.00
Grand Total	\$ 3,237.00

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

S.T. Sim

Manager

Accident Reporting Centre

Lion City Rentals Pte Ltd

1090 Lower Delta Road #05-12 Singapore 169201

LCR Hotline: 3138 1884 www.lioncityrentals.com.sg rentals@lioncityrentals.com.sg

RELEASE

Claim No:

9505069870SG

Policy No:

day of November 2011

1900163727

I/We, SLE2661K – LION CITY RENTALS PTE LTD, hereby agree to accept the sum of (SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED ONLY) (\$1,500.00) to be paid to (LION CITY RENTALS PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SLE2661K and SGG7902G on the 06TH day of DEC 2019 along BALESTIER ROAD and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SGG7902G respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 30

WITNESS	- 1	<u>CLAIM</u>	ANT
Signature:		Signature:	
Name :	5-1.5 m	Name :	SLE2661K – LION CITY RENTALS PTE LTD
Address :		Address:	No.4 Jalan Besut
			Singapore 619557
		NRIC No:	621K



Lion City Rentals Pte Ltd

CO REG No: 201504621K GST REG No: M90371281P 1090 Lower Delta Road #05-12

Singapore 169201

Tax Invoice

AIG SINGAPORE 78 Shenton Way #07-16

AIG Building

Singapore 079120 Tel: 63386200

Inv No. **Invoice Date** Ref

: WIN200102121 : 16 Jan 2020 : WWJ19120791

Terms Veh. No. Current Mileage: 227819 km

: 7 Days : SLE2661K

#	Description	Qty	иом	U/P	Tax Amt	Тах Туре	Taxable Amt
1	Lump sum repairs (SLE2661K)	1		2,500.00	175.00	GST (SR) (7%)	2,500.00

Subtotal: Total Tax: S\$ 2,500.00 S\$ 175.00

Total:

S\$ 2,675.00

For Lion City Rentals Pte Ltd

(Authorised Signature)



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-202839

Date of Request:

09/12/2019

Your Ref No:

Online Purchase

Lion City Rentals Pte Ltd 60 Jalan Lam Huat #04-01 Carros Centre Singapore 737869

Dear Sir/Madam,

Enquiry Date

09/12/2019

Enquiry By

Muzirah Shinaz

TP Vehicle No.

SGG7902G

Accident Date

06/12/2019

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 31 January, 2020 1:54 PM

To: kayalshek@hotmail.com
Cc: Admin A; Vic (LKKAuto)

Subject: Your Ref: SGG 7902G - ACCIDENT INVOLVING SGG 7902G AND SLE 2661K ON

06/12/2019

Our Ref: CC4/AIG19021725/Qhb3

31 JANUARY 2020

KAYALVIZHI D/O A RAMASAMY MRS KAYALVIZHI SHEKARAN 41 JALAN SELASEH SINGAPORE 808455

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SGG 7902G AND SLE 2661K ON 06/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLE 2661K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Consultation Save the Earth Print only when necessary.

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Claim Audit

No.	AUDIT TE On	Audit	Remarks	Ву
1401	10 Dec	Addit	Kellulks	Dy
1	2019 14:41	Clm Dtl Modified	Claimant's Name: ->	[A] Lau Shu Pei
2	10 Dec 2019 14:41	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	10 Dec 2019 14:41	Clm Created	Reg No: SLE2661K. Acct Date: 2019/12/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Lion City Rentals Pte Ltd ()	[A] Lau Shu Pei
4	10 Dec 2019 14:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	10 Dec 2019 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/19	[A] Lau Shu Pei
6	10 Dec 2019 14:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	10 Dec 2019 14:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Dec 2019 14:41	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	10 Dec 2019 14:41	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
10	11 Dec 2019 09:54	Clm Registration Modified	Acct Time:00:00:00->08:00:00.	[I] AIG OneClaim Integration User
11	11 Dec 2019 11:33	Adj Adjuster Assigned	CHEN TSUE YEE -> OI SUN PIN	[A] Lau Shu Pei
12	11 Dec 2019 11:35	Clm Dtl Modified	Claimant's Name:> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] Lau Shu Pei
13	11 Dec 2019 11:35	Clm Veh Model Changed	(206086) -> (204169) HONDA SHUTTLE 1.5 (A).	[A] Lau Shu Pei
14	01 Jul 2020 15:51	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
15	01 Jul 2020 15:54	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
16	01 Jul 2020 15:54	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
17	09 Jul 2020 11:13	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
18	09 Jul 2020 11:13	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
19	09 Jul 2020 12:18	Video Downloaded	Downloaded Video - Accident	[I] Mithoo Singh, Aashweenjeet Kaur
20	09 Jul 2020 12:22	Video Downloaded	Downloaded Video - Accident	[I] Mithoo Singh, Aashweenjeet Kaur
21	09 Jul 2020 14:11	Video Downloaded	Downloaded Video - Accident	[I] Azlan, Syazairdina
22	13 Jul 2020 10:19	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
23	13 Jul 2020 10:19	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
24	20 Jul 2020 12:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
25	20 Jul 2020 12:25	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
26	20 Jul 2020 12:25	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/14.	[A] JOANNE LEE KHANG MIN

/21, 3:25 PM		Merimen e-Claims	
AUDIT TI			
No. On	Audit	Remarks	Ву
20 Jul 27 2020 12:25	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22 Jul 28 2020 13:34	Adj Ofr Auth Verified	Verified: 2500.00	[A] Lee Su Li
22 Jul 29 2020 13:34	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2005070.	[A] Lee Su Li
22 Jul 30 2020 13:34	Adj Rpt Submitted	Amt:2500.00. Late Remarks:	[A] Lee Su Li
22 Jul 31 2020 13:34	Adj Invoice Submitted		[A] Lee Su Li
22 Jul 32 2020 13:34	Ins Rpt-For- Repairer Sent	Rpt-type 1	[A] Lee Su Li
22 Jul 33 2020 13:34		Approved amt: 0.00 (nett)	[A] Lee Su Li
22 Jul 34 2020 13:34	Claimant Ofr Acceptance Bypassed		[A] Lee Su Li
29 Jul 35 2020 15:51	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-En
29 Jul 36 2020 15:56	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-En
16 Oct 37 2020 13:59	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-En
05 Nov 38 2021 08:54	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAG TONG
05 Nov 39 2021 08:54	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAG TONG
17 Nov 40 2021 10:00	Ins Send Back Adj Rpt		[I] Khoo, Kay-Er
17 Nov 41 2021 10:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/19	[A] Merimen Administrator
17 Nov 42 2021 10:00	Adj Mandate Set	Maintained.	[A] Merimen Administrator
17 Nov 43 2021 16:16	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIA TONG
17 Nov 44 2021 16:16	Label Added	(19):Fastlane.	[A] CHEW HSIA TONG
17 Nov 45 2021 16:17	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAG TONG
17 Nov 46 2021 16:17	Adj Mandate Request	Cur.Req:1519.50:Liability: 50%(Both parties were turning left)- \$1,519.50(all-in)	[A] CHEW HSIA TONG
23 Nov 47 2021 09:06	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Ya
23 Nov 48 2021 09:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/19	[I] Lee, Ming-Ya
23 Nov 49 2021 09:08	Adj Mandate Set	Approved:1519.50.	[I] Lee, Ming-Ya
Date Fron	n	Date To Audit Type None	∨ Go

ACTIVITY

[05/02/2020 14:58] VIC ALPEH: TP LOD IN. Pending evidence from TP [05/02/2020 14:41] VIC ALPEH:

[05/02/2020 14:41] VIC ALPEH:
PENDING TP LOD
[05/02/2020 14:41] VIC ALPEH:
FINALIZED COR L/S \$2,500.00 with 5 DAYS
[31/01/2020 13:47] VIC ALPEH:
FILE REVIEWED. CONFLICTING VERSIONS - MERGING LANE. OI Mdm Kayalvizhi d/o A Ramasamy Mrs Kayalvizhi Shekaran (90904703) reported that both vehicles were turning and after making the turn, TP vehicle moved to her lane. TP reported that OI cut into his lane. Send letter and email to OI to notify TP claim and NCD issues

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2372586	10 Dec 2019 14:48:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE2661K	SGG7902G	11.77
2541257	20 Jul 2020 12:25:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SLE2661K	SGG7902G	11.00