

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 26 November 2021 4:18 PM  
**To:** Tristan Farhan  
**Cc:** Siak Tong Sim; Khoo, Kay-Eng; Yvonne Ng; Admin A  
**Subject:** RE: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3  
**Attachments:** DV\_SLE2661K.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tristan Farhan <tristanfarhan@lioncityrentals.com.sg>  
**Sent:** Wednesday, 24 November 2021 4:49 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3

Without Prejudice

Dear Sir/Madam,

We agree to your proposed settlement of \$1,500 dated 24 November 2021. Please let us have your DV the soonest.

Thanks & Best Regards

Tristan Farhan

ARC Executive

Accident Reporting Center  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869  
H/P: 87992345

On Wed, Nov 24, 2021 at 2:08 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of **\$1,500.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
**Sent:** Wednesday, 24 November 2021 1:57:49 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>; Tristan Farhan <[tristanfarhan@lioncityrentals.com.sg](mailto:tristanfarhan@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>  
**Subject:** Re: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3

Hi Jasper  
Can you please update us on this case

**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
**No 4 Jln Besut**  
**Singapore 619557**  
**H/P: 65- 69559351**



On Wed, Nov 3, 2021 at 3:05 PM Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)> wrote:

Dear Sir/Madam  
Please update us this case  
**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
**60 Jalan Lam Huat**  
**#04-35/36 Carros Centre**  
**Singapore 737869**  
**H/P: 65- 69559351**



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
Date: Thu, Aug 26, 2021 at 2:06 PM  
Subject: Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3  
To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>, Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>, Tristan Farhan <[tristanfarhan@lioncityrentals.com.sg](mailto:tristanfarhan@lioncityrentals.com.sg)>, Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

Dear Sir/Madam  
Final Reminder  
We have been advised that this case was settled through subrogation and has been settled at 50/50  
Please let us have your offer within the next 3 days  
We shall escalate this case to GIA DRM if we do not hear from your end  
**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
**60 Jalan Lam Huat**  
**#04-35/36 Carros Centre**  
**Singapore 737869**  
**H/P: 65- 69559351**



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
Date: Fri, Mar 19, 2021 at 10:24 AM  
Subject: Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3  
To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>, Tristan Farhan <[tristanfarhan@lioncityrentals.com.sg](mailto:tristanfarhan@lioncityrentals.com.sg)>

Dear Sir/Madam  
Please update us this attached LOD

We will escalate to GIA DRM if we do not hear from your end within the next 3 days

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Date: Tue, Mar 2, 2021 at 4:06 PM

Subject: Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3

To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>, Tristan Farhan <[tristanfarhan@lioncityrentals.com.sg](mailto:tristanfarhan@lioncityrentals.com.sg)>

Dear Sir/Madam

We have been advised that this case has been settled as 50/50 through GIA arbitration process

So please let us have your final settlement for this case

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Date: Tue, Mar 2, 2021 at 3:14 PM

Subject: Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3

To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>, Tristan Farhan <[tristanfarhan@lioncityrentals.com.sg](mailto:tristanfarhan@lioncityrentals.com.sg)>

Dear Sir/Madam

Please refer to the attached LOD dated on 16/01/2020.

We have yet to receive any update.

We will hand this to our legal dept to take action accordingly if we do not receive any response within the next 7 days

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869  
H/P: 65- 69559351



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
Date: Mon, Jul 13, 2020 at 1:47 PM  
Subject: Re: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3  
To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
Cc: Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

Dear sir  
Please provide us video footage beside the sketch report.

**Thanks & Best Regards**  
**S.T.Sim**  
**Manager**  
**Accident Reporting Center**  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869  
H/P: 65-97422188



On Thu, Jul 9, 2020 at 11:19 AM Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

Without Prejudice

Dear Sir/ Madam,

**ACCIDENT INVOLVING SLE 2661K & SGG 7902G ON 06/12/2019.**

Please be informed that our principal had further reviewed the matter and based on the available information at hand, the liability is in favor of our insured. Your client should be travelling on the outer lane instead of encroaching into our insured's lane after coming out from the side road.

Kindly refer to our insured's statement as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Saturday, 6 June 2020 10:30 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

Dear sir

2nd reminder

Please refer attached LOD for your approval and early settlement

We have given you more than 2 months for this LOD and we have yet to receive any offer

We will appreciate if you can revert to us soonest

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869

H/P: 65-97422188



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Date: Sat, Jun 6, 2020 at 10:27 PM

Subject: Fwd: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

To: Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Dear sir

2nd reminder

Please refer attached LOD for your approval and early settlement

We have given you more than 2 months for this LOD and we have yet to receive any offer

We will appreciate if you can revert to us soonest

***Thanks & Best Regards***

***S.T.Sim***

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65-97422188**



----- Forwarded message -----

From: **Vic (LKKAUTO)** <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Date: Fri, Mar 13, 2020 at 10:09 AM

Subject: RE: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

To: Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Cc: Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>, Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Without Prejudice

Dear Sir,



We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's evidence and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Siak Tong Sim [mailto:[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)]

**Sent:** Friday, 13 March, 2020 10:03 AM

**To:** Vic (LKKAuto)

**Cc:** Kelly Shi; Yvonne Ng; Admin A

**Subject:** Re: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

Dear sir

We do not have any video footage so what is the status now

Please advise

***Thanks & Best Regards***

***S.T.Sim***

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

On Wed, Feb 5, 2020 at 2:58 PM Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email and the contents were noted..

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Siak Tong Sim [mailto:[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)]

**Sent:** Friday, 17 January, 2020 7:40 AM

**To:** Vic (LKKAuto)

**Cc:** Kelly Shi; Yvonne Ng

**Subject:** Re: LOD/Invoice for SLE2661K

Dear sir

Attached LOD/Invoice for SLE2661K for your approval and early settlement

**Regards**

**S.T.Sim (65-97422188)**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**