

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2111-139

Your Ref : SLR4335X [TRANSCAB]

Date : 03.January 2022

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9065M AND SLR4335X [TRANSCAB] ON 23/11/21 07:47 pm ALONG CTE TOWARDS CITY**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,237.14
2.	Loss of Rental for <u>12</u> days @ \$ <u>96.30</u> per day	\$	1,155.60
3.	Loss of Income for <u>12</u> days @ \$ <u>50.00</u> per day	\$	600.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,000.23

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9065M and SLR4335X [TRANSCAB] along CTE TOWARDS CITY on 23/11/21 07:47 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 3 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,415.00** (Global Sum) for vehicle no. **SHD 9065M** that was damaged pursuant to the accident which occurred on **23/11/2021** (date) along **CTE TO CHANGI AIRPORT** (location) involving vehicle no/s **SLR4335X**. This is pursuant to the inspection conducted on **25/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 9065M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 9065M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of 06 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV2111-156 <b>DATE</b> : 30. November 2021 <b>REFERENCE NO</b> : AAD2111-139 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 30. December 2021 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9065M;DOA 23.11.2021(PART-BY-PART-21)	1	6,237.14	6,237.14

**Total SGD Excl. GST :** 5,829.10**7% GST :** 408.04**\*\*\*\* SIX THOUSAND TWO HUNDRED THIRTY SEVEN AND FOURTEEN SGD ONLY \*\*\*\*****Total SGD Incl. GST :** 6,237.14

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

03 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/11/21 07:47 pm at CTE TOWARDS CITY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9065M. The taxi was hired to YEO TEONG THIAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

23-11-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2111-139	<b>Accident Date</b> 23-11-2021
23/11/2021 19:47	4/12/2021 11:00	SHD9065M

  
**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 25 Nov 2021 / 10:12:50

Receipt Date/Time : 25 Nov 2021 / 10:12:50

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211125-000793

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBB656Z				
As at 23 Nov 2021/13:30:00				
Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - GBB656Z Enquiry Fee 20211125101146172862	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLR4335X				
As at 23 Nov 2021/19:47:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLR4335X Enquiry Fee 20211125101146229913	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Claim Notification - ACCIDENT INVOLVING SLR 4335X(AIG) AND SHD 9065M AT/ALONG CTE TO CHANGI AIRPORT ON 23/11/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 1/12/2021 4:38 PM

To: MACSPEC2005@YAHOO.COM.SG <MACSPEC2005@YAHOO.COM.SG>

01 Dec 2021

**Mr Poon Yong Chye**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SLR4335X**

**Our Ref: CC3/AIG21012019/Kpa3**

**ACCIDENT INVOLVING SLR 4335X(AIG) AND SHD 9065M AT/ALONG CTE TO CHANGI AIRPORT ON 23/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD9065M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Nov 2021 14:44	<b>Clm Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
2	26 Nov 2021 14:44	<b>Clm Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	26 Nov 2021 14:44	<b>Clm Created</b>	Reg No: SHD9065M. Acct Date: 2021/11/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	26 Nov 2021 14:44	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Nov 2021 14:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/07	[A] HOW MEI KWAN
6	26 Nov 2021 14:44	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Nov 2021 14:44	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expres s)	[A] Merimen Administrator
8	26 Nov 2021 14:44	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	26 Nov 2021 14:45	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	26 Nov 2021 14:45	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	27 Dec 2021 21:47	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	27 Dec 2021 21:47	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	27 Dec 2021 21:47	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/12/12.	[A] JOANNE LEE KHANG MIN
14	27 Dec 2021 21:47	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	19 Jan 2022 16:45	<b>Adj Mandate Request</b>	Cur.Req:7268.69:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$6,237.14 + (b)LOR(7days x \$96.30): \$674.10 + (c)LOI(7daysx\$50):\$350.00+(d)Search fee: \$7.45 = Total: \$7,268.69 *5 recommendation repair days +1Sunday + 1PRS = 7days *For your approval pl	[A] CHEW HSIAO TONG
16	21 Jan 2022 09:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/07. Mandate Remarks: Subj to all docs/billings in order and LOI not claimed in injury claim, SAB. LOR/LOI up to 6days.	[I] Tan, Bennie-WZ
17	21 Jan 2022 09:37	<b>Adj Mandate Set</b>	Approved:7122.39:Subj to all docs/billings in order and LOI not claimed in injury claim, SAB. LOR/LOI up to 6days.	[I] Tan, Bennie-WZ
18	28 Jan 2022 08:53	<b>Adj Mandate Request</b>	Cur.Req:7268.69:For LOR&LOI,3rd party propose 10days as taxi grounded into workshop after the accident, survey on 25/11(Thu)repair crossover weekend. We suggest to revise offer at 7days. For your approval.	[A] CHEW HSIAO TONG
19	03 Feb 2022 19:07	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/12/07. Mandate Remarks: Subj to all docs/billings in order and LOI not claimed in injury claim, SAB. LOR/LOI up to 7days (max) subj to PRS notice recv on 24/11/21.	[I] Tan, Bennie-WZ
20	03 Feb 2022 19:07	<b>Adj Mandate Set</b>	Approved:7268.69:Subj to all docs/billings in order and LOI not claimed in injury claim, SAB. LOR/LOI up to 7days (max) subj to PRS notice recv on 24/11/21.	[I] Tan, Bennie-WZ
21	14 Oct 2022 17:51	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/12/07. Mandate Remarks: Settlement via phone : 8 days in view of TPV in workshop since 24/11/2022 1 day before PRS + PRS + weekend + 5 days COR : 6,237.14 LOR : 770.4 - 8 days @ 96.30/day LOI : 400.00 LTA : 7.	[I] Lee, Ming-Yao
22	14 Oct 2022 17:51	<b>Adj Mandate Set</b>	Approved:7415.00:Settlement via phone : 8 days in view of TPV in workshop since 24/11/2022 1 day before PRS + PRS + weekend + 5 days COR : 6,237.14 LOR : 770.4 - 8 days @ 96.30/day LOI : 400.00 LTA : 7.	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2744629	29 Nov 2021 15:48:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD9065M	SLR4335X	11.00
2752383	27 Dec 2021 21:47:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD9065M	SLR4335X	11.00