

Re: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021 - Gentle reminder on damage consistency

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 3/1/2022 12:20 PM

To: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Dear Hanyang,

Our surveyor has reviewed both accident statements, in his opinion he only allows items that is related to the accident.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Sent: Wednesday, 29 December 2021 2:12 pm

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021 - Gentle reminder on damage consistency

Dear LKK,

Please assist to comment on consistency and also upload the report in Merimen. Thank you

Data Classification: Confidential, C3

Warmest Regards,

Zheng HanYang

Assistant Manager

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988

DID.: +65 6829 9176

hanyang.zheng@ergo.com.sg



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From: Zheng Hanyang

Sent: Monday, 13 December 2021 2:43 pm

To: Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021

Dear LKK,

We attached a copy of our insured's report.

Please comment on consistency in due course as our insured is alleging there is no/little dmg. Thank you

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
Assistant Manager
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9176
hanyang.zheng@ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Friday, 26 November 2021 2:09 pm
To: raymond@bhh.com.sg; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: RE: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Friday, 26 November 2021 12:13 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Subject: RE: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021

Dear Pauline,

Please assign LKK for the PRI.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 26 November 2021 11:50 AM

To: raymond@bhh.com.sg

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Claims ref no. CDMPG21002267 Accident Involving FBL8814D & SKU1341T on 16/11/2021

Send NR

Dear Raymond

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Thursday, 25 November 2021 5:21 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: FW: Accident Involving FBL8814D & SKU1341T on 16/11/2021

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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