

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 26 November, 2021 12:15 AM
To: Zero Gravity; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D206811/C02/SNC5639T/THAMYL / FW: GBE7854G & SNC5639T PRI
Attachments: GBE7854G & SNC5639T PRI.pdf

[Confidential]

Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Thursday, November 25, 2021 6:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206811/C02/SNC5639T/THAMYL / FW: GBE7854G & SNC5639T PRI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We would like to choose Adrian Ling (LKK) for survey.

Kindly arrange surveyor come to survey asap.

Have a nice day!

Tiffany
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100
Fax:67412170

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Thursday, November 25, 2021 5:19 PM
To: zero_gravity@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206811/C02/SNC5639T/THAMYL / FW: GBE7854G & SNC5639T PRI

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 25, 2021 1:29 PM

To: zero_gravity@singnet.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206811/C02/SNC5639T/THAMYL / FW: GBE7854G & SNC5639T PRI

Without Prejudice

Dear Pauline,

Please conduct PRS for GBE7854G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Thursday, 25 November 2021 10:35 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: GBE7854G & SNC5639T PRI

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Your Vehicle No.: SNC5639T
Our Vehicle No.: GBE7854G

Dear Sir/Mdm,

Attached herewith GBE7854G & SNC5639T PRI.
Please provide ten surveyor list to us choose.
Kindly let us have your reply asap.
Thanks & Best regards

Have a nice day!

Tiffany
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100
Fax: 67412170