

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.02.2022

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKW 8969B / SKK 7835Z ON 23.11.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKW 8969B**, which was involved in the captioned accident with your insured vehicle no: **SKK 7835Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	2,675.00
2) Loss of Use (4 Day + 1 Sun X S\$60)	\$	300.00
3) LTA Search Fee	\$	7.45
	<u>\$</u>	<u>2,982.45</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) LTA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Tan Soo Phay Eric ("the third party claimant")
of 2 Bedok Reservoir View #10-03 S(479232) (address),
owner of SKW 8969B (vehicle no.) hereby authorize
Fastech Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKW 8969B that was
damaged pursuant to the accident which occurred on 23/11/2021 (date) along
Upper Serangoon Rd towards Hougang Street 21 (location)
involving vehicle no/s SKK 7835Z ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 25th day of Nov (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,900.00 (Global Sum) for vehicle no. SKW 8969B that was damaged pursuant to the accident which occurred on 23/11/2021 (date) along UPPER SERANGOON ROAD TOWARDS HOUGANG STREET 21 involving vehicle no/s SKK 7835Z.

This is pursuant to the inspection conducted on 25/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN SOO PHAY ERIC ("the third party claimant") of vehicle no. SKW 8969B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKW 8969B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of Feb (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 22691

Date : **15.02.2022**
Vehicle No : **SKW 8969B**
Make/Model : **NISSAN KICKS**
Chassis/Eng# :
Accident Date : **23.11.2021**
Claim No :
Reference : **1121 -22691**
Policy No :

Amount

To proceed on lump sum repair

S\$

2500.00

E. & O. E.

Total : S\$ 2500.00

GST @ 7% : S\$ 175.00

Amount Due : S\$ 2675.00


for **FASTECH AUTO PTE LTD**

All Invoices are subjected to GST

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Nov 2021 / 09:04:56

Receipt Date/Time : 24 Nov 2021 / 09:04:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211124-000446

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKK7835Z				
As at 23 Nov 2021/16:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKK7835Z			
	Enquiry Fee	7.00	0.49	7.49
	20211124090423215100			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20211124090432273	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Notification - ACCIDENT INVOLVING SKK 7835Z(AIG) AND SKW 8969B AT/ALONG UPPER SERANGOON ROAD ON 23/11/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 30/11/2021 9:35 AM

To: chonghinkoh@gmail.com <chonghinkoh@gmail.com>

 2 attachments (542 KB)

GIA-addendumform(SKK7835Z).pdf; OI GIA report(SKK7835Z).PDF;

30 Nov 2021

Mr Koh Chong Hin

[By Email Only]

Dear Sir/Madam,

You Ref: SKK7835Z

Our Ref: CC6/AIG21011991/Upa3

ACCIDENT INVOLVING SKK 7835Z(AIG) AND SKW 8969B AT/ALONG UPPER SERANGOON ROAD ON 23/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKW8969B against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We noticed the details of the driver is incorrect in your SAS report. Kindly assist to sign on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2021 16:11	Clim Dtl Modified	Claimant's Name: -> TAN SOO PHAY ERIC.	[A] HOW MEI KWAN
2	25 Nov 2021 16:11	Clim Veh Model Changed	(206959) NISSAN KICKS PREMIUM PLUS 1.2 L E-POWER (A).	[A] HOW MEI KWAN
3	25 Nov 2021 16:11	Clim Created	Reg No: SKW8969B. Acct Date: 2021/11/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Nov 2021 16:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2021 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06	[A] HOW MEI KWAN
6	25 Nov 2021 16:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2021 16:11	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	25 Nov 2021 16:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Nov 2021 16:11	Assignment 1st Accessed		[A] HOW MEI KWAN
10	25 Nov 2021 16:12	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	25 Nov 2021 16:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12	01 Dec 2021 00:03	Video Downloaded	Downloaded SKW8969B FRONT VIDEO	[I] Tan, Bennie-WZ
13	01 Dec 2021 00:03	Video Downloaded	Downloaded SKW8969B REAR VIDEO	[I] Tan, Bennie-WZ
14	27 Dec 2021 21:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	27 Dec 2021 21:41	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	27 Dec 2021 21:41	Clim Dtl Modified	JPJ Reg. Date: -> 2020/08/14.	[A] JOANNE LEE KHANG MIN
17	27 Dec 2021 21:41	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	10 Feb 2022 10:13	Adj Mandate Request	Cur.Req:2922.45:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,675.00 + (b)LOU(4days x \$60.0 0): \$240.00 + (c)Search fee: \$7.45 = Total: \$2,922.45 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
19	14 Feb 2022 21:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
20	14 Feb 2022 21:45	Adj Mandate Set	Approved:2922.45:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type 

ACTIVITY

[10/02/2022 10:02] CHEW HSIAO TONG:

Pending TP amended LOD

[30/11/2021 09:27] CHEW HSIAO TONG:

Called OI Koh Chong Hin at -98101748.HP off. Called -81214629, OI wife pick up. Confirm accident, She is the driver instead. Advised her that GIA report driver infor is incorrect, Will email her the addendum form for necessary action. She noted.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2744190	26 Nov 2021 14:22:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKW8969B	SKK7835Z	11.00

2744708	29 Nov 2021 17:29:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKW8969B	CHEW HSIAO TONG	xx.xx
2744709	29 Nov 2021 17:29:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKW8969B	CHEW HSIAO TONG	xx.xx
2752380	27 Dec 2021 21:41:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW8969B	SKK7835Z	11.00