



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

India International Insurance Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SKU2627M & GBK5918M
ALONG CARPARK EXIT GANTRY NEAR 282A SAGO LN ON 24/11/2021.

We understand that you are the insurer of vehicle GBK5918M.

I/We wish to inform you that my/our vehicle SKU2627M have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 1,337.50 (w/GST 7%)
2.	Loss of Use (S\$60.00 x total 06 days) * 03 approved days + 01 weekend required (survey conducted on a Friday) * 02 additional days required for administrative/out of service	S\$ 360.00
3.	LTA Search Fee/GIA Reports	S\$ 7.45
TOTAL		S\$ 1,704.95

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



18/12/2021


LETTER OF AUTHORISATION

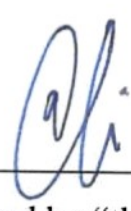
I/We, VICKNES KUMAR S/O RAMASAMY ("claimant") of BLK 107 TECK WATE LANE #08-552
(address), owner of (Vehicle no.) SKU 2627M hereby authorize AUTOMOTIVE REPAIR
CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SKU 2627M that was damaged
pursuant to the accident which occurred on 24-11-21 (date) along ↑ SAGO LANE VIA
CARPARK GANTRY EXIT (location) involving vehicle no/s GBK 5918M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 25 (day) of 11 (month) 2021 (year)

 25/11/21
Signed by "the claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2021D0005134
Claimant Ref: SKU 2627M

We/I, AUTOMOTIVE REPAIR CENTRE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,337.50 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SKU2627M that was damaged pursuant to the accident which occurred on 24/11/2021 (date) at 282A SAGO LN (location) involving vehicle no. GBK5918M (insured vehicle). This is pursuant to the inspection conducted on 26/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner VICKNES KUMAR S/O RAMASAMY ("the third party claimant") of vehicle no. SKU2627M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKU2627M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,644.95 to AUTOMOTIVE REPAIR CENTRE PTE LTD

Dated this 27 day of 01 2022

CLAIMANT:

Signature: [Signature]
Name: Shudun
NRIC: 73111
Address: 38 Woodlands Ind. Park #1
#05-18 S(757700)
Nationality: _____
Occupation: _____

WITNESS:

Signature: [Signature]
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)
Nationality: _____
Occupation: _____

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-05
IOB BUILDING
SINGAPORE 049711

Tax Invoice No: 00003310

Date: 18/12/2021

Reference: SKU2627M

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (LUMP SUM)	\$1,250.00
<hr/> Customer Signature & Co. Stamp		Sub-Total: \$1,250.00 GST @ 7%: \$87.50 Amount Due: \$1,337.50

This is an electronically generated invoice, no signature is required

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Nov 2021 / 10:23:50

Receipt Date/Time : 25 Nov 2021 / 10:23:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211125-000860

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBK5918M As at 24 Nov 2021/13:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBK5918M Enquiry Fee 20211125102113598838	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX4963	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2021 13:54	Clm Dtl Modified	Claimant's Name: -> VICKNES KUMAR S/O RAMASAMY.	[A] HOW MEI KWAN
2	25 Nov 2021 13:54	Clm Veh Model Changed	(205938) MAZDA 3 1.5 L 4-DOOR SEDAN SP.6EAT (A).	[A] HOW MEI KWAN
3	25 Nov 2021 13:54	Clm Created	Reg No: SKU2627M. Acct Date: 2021/11/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Automotive Repair Centre Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Nov 2021 13:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2021 13:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06	[A] HOW MEI KWAN
6	25 Nov 2021 13:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2021 13:56	Assignment 1st Accessed		[A] LEE SU THING
8	25 Nov 2021 13:56	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	02 Dec 2021 09:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%B27 OI REAR ENDED TP Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
10	02 Dec 2021 19:23	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
11	02 Dec 2021 19:23	Video Downloaded	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
12	02 Dec 2021 19:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06. Mandate Remarks: Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
13	02 Dec 2021 19:24	Adj Mandate Set	Approved:0.00:Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
14	19 Jan 2022 14:13	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
15	19 Jan 2022 14:14	Video Downloaded	Downloaded Video - Accident	[I] Mekavathanan Sarangapani
16	20 Jan 2022 10:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	20 Jan 2022 10:48	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	20 Jan 2022 10:48	Clm Dtl Modified	JPJ Reg. Date: -> 2015/07/14.	[A] JOANNE LEE KHANG MIN
19	20 Jan 2022 10:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	27 Jan 2022 10:15	Adj Mandate Request	Cur.Req:1644.95:Liability: 100%*Quantum: (a)CORw/GST: \$1,337.50+ (b)LOU(5days x \$60.00): \$300 + (c)LTA search fee: \$7.45 = Total: \$1,644.95***Recommended 3 repair days +1 Sunday +1 PRS= 5DAYS	[A] Jaslin Kok Chin Yi
21	27 Jan 2022 14:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/06. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
22	27 Jan 2022 14:20	Adj Mandate Set	Approved:1644.95:Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2744044	26 Nov 2021 10:18:57	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SKU2627M	GBK5918M	11.00

				Pte Ltd	Insurance Pte Ltd (HQ)			
2746231	02 Dec 2021 18:28:19	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKU2627M	Derrick Tan Ming Chye	xx.xx
2746232	02 Dec 2021 18:28:20	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKU2627M	Derrick Tan Ming Chye	xx.xx
2759460	20 Jan 2022 10:48:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKU2627M	GBK5918M	11.00