

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 29 March 2022 2:30 PM  
**To:** Mui Hong @ Ah Lim Motor  
**Cc:** Admin A  
**Subject:** RE: Claim Documents for OUR CLIENT SLV2355E accident with AIG INSURED SMH5901X DOA: 21/11/2021  
**Attachments:** DV\_SLV2355E.pdf

Without Prejudice

Hi Mui Hong,

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,271.98
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 2,513.98</b>

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Saturday, 19 February 2022 9:36 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Claim Documents for OUR CLIENT SLV2355E accident with AIG INSURED SMH5901X DOA: 21/11/2021

Dear claims,

Pls see attached the Claim Documents for OUR CLIENT SLV2355E accident with AIG INSURED SMH5901X DOA: 21/11/2021

Pls assist to offer.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 30 November 2021 2:39 PM

**To:** 'Eileen Chua' <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMH5901X DOA: 21/11/2021 & OUR CLIENT SLV2355E

Without Prejudice

Dear sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 29 November 2021 11:46 am  
**To:** 'Eileen Chua' <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMH5901X DOA: 21/11/2021 & OUR CLIENT SLV2355E

Dear Eileen,

Thank you for your email.

Dear Hsiao Tong,

Kindly assist.

FYNA Our Ref : CC4/AIG21011961/Kpa3

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Eileen Chua <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>  
**Sent:** Friday, 26 November, 2021 5:19 PM  
**To:** LKK - Summer (Survey) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** LKK - Assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMH5901X DOA: 21/11/2021 & OUR CLIENT SLV2355E  
**Importance:** High

Hi Claim Team,

Please kindly advise the liability soonest.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170

**From:** [AIG SGP, Claims-Survey](#)  
**Sent:** Wednesday, November 24, 2021 1:48 PM  
**To:** [Eileen Chua](#)  
**Subject:** RE: ARRANGE SURVEY - YOUR INSURED SMH5901X DOA: 21/11/2021 & OUR CLIENT SLV2355E

Hi Eileen,

We'll appoint LKK to handle liability and survey.

Thanks.

AIG Claims Survey

---

**From:** Eileen Chua <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>  
**Sent:** Wednesday, November 24, 2021 1:14 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Fan, Winnie-LW <[Winnie-LW.Fan@aig.com](mailto:Winnie-LW.Fan@aig.com)>  
**Subject:** [EXTERNAL] ARRANGE SURVEY - YOUR INSURED SMH5901X DOA: 21/11/2021 & OUR CLIENT SLV2355E  
**Importance:** High

This message is from an external sender; be cautious with links and attachments.

Hi Claim Team,

Please kindly arrange survey on 26/11/2021 (Friday) @ 9:30am – 1pm noon.

Aside> Claim Team,  
Please kindly advise the liability.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170