

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 24 November, 2021 5:24 PM
To: sales@garage13.com.sg; assignments
Cc: Claims Dept of CTI; business@garage13.com.sg; motor@iaconsultingsg.com; claims@garage13.com.sg
Subject: RE: SNM21D206782/C02/SGT5234X/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJJ 9658 Y AND SGT 5234 X ALONG UPPER SERANGOON ROAD

Without Prejudice, Save as to Costs

Dear Sirs

Please provide us with a copy of your client's GIA report.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: sales@garage13.com.sg <sales@garage13.com.sg>
Sent: Wednesday, November 24, 2021 4:58 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; business@garage13.com.sg; motor@iaconsultingsg.com; claims@garage13.com.sg

Subject: RE: SNM21D206782/C02/SGT5234X/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJJ 9658 Y AND SGT 5234 X ALONG UPPER SERANGOON ROAD

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Dear Adeline ,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Will send you a copy of GIA report once we receive .

Thank You .

Warmest Regards,

Regine Yau
Garage 13
Administrative Team
T : +65 8797 0013

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 24 November 2021 2:47 pm

To: sales@garage13.com.sg; business@garage13.com.sg; motor@iaconsultingsg.com; claims@garage13.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206782/C02/SGT5234X/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJJ 9658 Y AND SGT 5234 X ALONG UPPER SERANGOON ROAD

Without Prejudice, Save as to Costs

Dear Sirs

Please assist to provide us with a copy of your client's GIA report.

Our reference: **SNM21D206782 C02/SGT5234X /Chngpw**

Your reference: SJJ9658Y

Dear Sirs

ACCIDENT INVOLVING SGT5234X & SJJ9658Y ON 23/11/2021

We refer to your email of 24/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 24, 2021 2:11 PM

To: sales@garage13.com.sg; business@garage13.com.sg; motor@iaconsultingsg.com; claims@garage13.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206782/C02/SGT5234X/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJJ 9658 Y AND SGT 5234 X ALONG UPPER SERANGOON ROAD

Without Prejudice

Dear Adeline,

Please conduct PRS for SJJ9658Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: sales@garage13.com.sg <sales@garage13.com.sg>

Sent: Wednesday, 24 November 2021 11:14 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: business@garage13.com.sg; motor@iaconsultingsg.com; claims@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SJJ 9658 Y AND SGT 5234 X ALONG UPPER SERANGOON ROAD

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Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank You .

Warmest Regards,

Regine Yau
Garage 13
Administrative Team
T : +65 8797 0013