

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Our Ref: EMT1933/21/lt/FY4277P

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

03 December 2021

India International Insurance Pte Ltd
64 Cecil Street #04-00 & #06-00
IOB Building
Singapore 049711

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SMV6771Z AND FY4277P ON 20 NOVEMBER 2021**

We are instructed by our client Chan Wei Shan to claim damages against your insured SMV6771Z in connection with a road traffic accident on 20 November 2021 at about 19.15hrs Along Seletar Expressway with our client's motorcycle registration number FY4277P

As a result of the accident, our client's motorcycle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final Repair Bill part by part as per surveyor's recommendation	S\$ 3,600.00
2.	Loss of Use (6 days x S\$30.00/day) Repair + PRI	S\$ 180.00
	Total to Claim	<u>S\$ 3,780.00</u>

Attached final repair bill for your early process of our claim

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

AUTHORISATION TO ACT

I/We, Chan Wei Shan ("the third party claimant") of
643 Ang Mo Kio Avenue 5 #07-3011 5560643 (address), owner of
FY 4277P (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. FY 4277P That was damaged pursuant to the
accident which occurred on 20 11 2021 (date)
Along Seletar Expressway (location) involving vehicle no/s
SMV 6771 Z ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop - EROFIA MOTOR
TRADING PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 22 (day) of 11 (month) 20 21 (year)


Signed by "the third party claimant"

(With company stamp if applicable)


Signed by "the workshop"

(With company stamp)

**Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2021D0005074
Claimant Ref: FY 4277P

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

We/I, EROFIA MOTOR TRADING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,600.00 (repair cost), S\$ 120.00 (loss of use/rental), S\$ - (search fee), vehicle no. FY 4277P that was damaged pursuant to the accident which occurred on 20/11/2021 (date) at SLE (location) involving vehicle no. SMV6771Z (insured vehicle). This is pursuant to the inspection conducted on 25/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN WEI SHAN ("the third party claimant") of vehicle no. FY 4277P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FY 4277P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,720.00 to Erofia Motor Trading Pte Ltd.

Dated this 28 day of 01 2022

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Teo Hua Heng

NRIC:

S136K079C

Address:

Blk 115 Rivervale

Unit 14-17

(S) 540115

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Nationality:

Occupation:

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
FY4277P	03-Dec-21	1


YOUR REF:
VEHICLE NO: FY4277P
MAKE/MODEL: HONDA CB400 SFHV M
NAME: INDIA INTERNATIONAL INSURANCE PTE LTD
ADDRESS: 64 CECIL STREET #04/#05
IOB BUILDING
SINGAPORE 049711

ACCIDENT INVOLVING SMV6771Z AND FY4277P ON 20 NOVEMBER 2021

LUMP SUM REPAIR AS PER SURVEYOR'S RECOMMENDATION **S\$ 3,600.00**

TOTAL : S\$ 3,600.00

EROFIA MOTOR TRADING PTE LTD



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2021 17:23	Clim Dtl Modified	Claimant's Name: -> CHAN WEI SHAN.	[A] HOW MEI KWAN
2	24 Nov 2021 17:23	Clim Veh Model Changed	(203221) HONDA CB400SFHV 399cc.	[A] HOW MEI KWAN
3	24 Nov 2021 17:23	Clim Created	Reg No: FY4277P. Acct Date: 2021/11/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Erofia Motor Trading Pte Ltd (KAKI BUKIT)	[A] HOW MEI KWAN
4	24 Nov 2021 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Nov 2021 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/03	[A] HOW MEI KWAN
6	24 Nov 2021 17:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Nov 2021 17:24	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	24 Nov 2021 17:24	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	25 Nov 2021 18:17	Video Downloaded	Downloaded Video - Accident (OI-front)	[A] MARCUS CHUA
10	25 Nov 2021 18:18	Video Downloaded	Downloaded Video - Accident (OI-rear)	[A] MARCUS CHUA
11	01 Dec 2021 12:14	Video Downloaded	Downloaded Video - Accident (OI-front)	[A] Jaslin Kok Chin Yi
12	01 Dec 2021 12:15	Video Downloaded	Downloaded Video - Accident (OI-rear)	[A] Jaslin Kok Chin Yi
13	01 Dec 2021 12:25	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% OI OVERTAKING / SQUEEZING INTO SPACE. Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
14	02 Dec 2021 15:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/03. Mandate Remarks: Request TP for his video	[I] Zuhaidah Bte Samsuri
15	02 Dec 2021 15:05	Adj Mandate Set	Maintained:Request TP for his video	[I] Zuhaidah Bte Samsuri
16	03 Dec 2021 19:36	Video Downloaded	Downloaded Video - Accident (OI-front)	[A] MARCUS CHUA
17	06 Dec 2021 10:14	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
18	06 Dec 2021 10:14	Video Downloaded	Downloaded Video - Accident (TP)	[I] Zuhaidah Bte Samsuri
19	06 Dec 2021 10:41	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% OI OVERTAKING / SQUEEZING INTO SPACE. Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
20	06 Dec 2021 16:30	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/03. Mandate Remarks: Request TP for his video	[I] Zuhaidah Bte Samsuri
21	06 Dec 2021 16:30	Adj Mandate Set	Approved:0.00:Request TP for his video	[I] Zuhaidah Bte Samsuri
22	21 Jan 2022 13:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	21 Jan 2022 13:52	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	21 Jan 2022 13:52	Clim Dtl Modified	JPJ Reg. Date: -> 2004/09/16.	[A] JOANNE LEE KHANG MIN
25	21 Jan 2022 13:52	Clim Details Notified		[A] JOANNE LEE KHANG MIN
26	27 Jan 2022 11:36	Adj Mandate Request	Cur.Reg:3780.00:Liability: 100%*Quantum: (a)COR: \$3,600+ (b)LOU(6days x \$30.00):\$180=TOTAL:\$3,780.00 ***Recommended 4 repair days + 1Sunday + 1PRS=6DAYS	[A] Jaslin Kok Chin Yi

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	27 Jan 2022 17:33	Video Downloaded	Downloaded Video - Accident (TP witness)	[I] Zuhaidah Bte Samsuri
28	27 Jan 2022 17:47	Adj Mandate Set	Approved:3780.00.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2743556	25 Nov 2021 09:05:32	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FY4277P	SMV6771Z	11.00
2743938	25 Nov 2021 17:56:29	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FY4277P	Zuhaidah Bte Samsuri	xx.xx
2743940	25 Nov 2021 17:56:31	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FY4277P	Zuhaidah Bte Samsuri	xx.xx
2746661	06 Dec 2021 10:13:22	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FY4277P	Zuhaidah Bte Samsuri	xx.xx
2746663	06 Dec 2021 10:15:40	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FY4277P	Zuhaidah Bte Samsuri	xx.xx
2760000	21 Jan 2022 13:52:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FY4277P	SMV6771Z	11.00