

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 26 November 2021 8:19 AM
To: SUR; Kevin Leong Wai Kit
Cc: Edwin Abcede Caina; Coco Lu Ting; Andre Chow En De
Subject: RE: aigencrypt OD CLAIM : SJM7570M DOA : 23.11.2021

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SJM 7570M, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.
Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Wednesday, 24 November, 2021 3:49 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt OD CLAIM : SJM7570M DOA : 23.11.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Wednesday, November 24, 2021 3:07 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: [EXTERNAL] OD CLAIM : SJM7570M DOA : 23.11.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the GIA report estimate.

Kindly arrange for survey for this vehicle ASAP.

As customer would like to activate the replacement car.

Customer will leave car in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339





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