

Our Ref: CT1121/SHA5727D/JW(st)
Date: 03.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 23.11.2021 INVOLVING SHA5727D & SLK8656E ALONG BUKIT BATOK EAST AVE 6

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA5727D, which was involved in the captioned accident with your insured vehicle No SLK8656E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,728.50
2. Loss of Rental	3 days x S\$ 114.95	S\$	344.85
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	days x S\$ 0.00	S\$	0.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,080.84
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA5727D , SLK8656E
ALONG BUKIT BATOK EAST AVE 6****ON 23-Nov-21 17:15**I / We **WU KIAN TEK** (Hirer) NRIC No.: **SXXXX295F**and/or (Relief) NRIC No.: **SXXXX295F**Taxi Number **SHA5727D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **24-Nov-2021**Name of Hirer **WU KIAN TEK**Hirer NRIC **SXXXX295F**

Signature :

Address **367 BT BATOK STREET 31 #02-227
650367**Contact No. **96474867**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,728.50 (Repair Cost), S\$287.38 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SHA 5727D that was damaged pursuant to the accident which occurred on 23/11/2021 (date) along BUKIT BATOK WEST AVE 6 (location) involving vehicle no/s SLK 8656E. This is pursuant to the inspection conducted on 24/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 5727D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 5727D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31st (day) of Jan (month) 2022 (year)



Thevan

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
SOLING DRIVE

Signed by the workshop (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA5727D

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
24.11.2016

CHASSIS CODE
KMHLB41UMHU096426

NO/DATE
91619683 29.11.2021

JOB NO.
305495611

ODOMETER READING

JOB TYPE

Description : 3P.23.11.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,550.00
Add GST @ 7.000 %	178.50
Total Invoice amount	2,728.50

Issued by : KATHERINETAN 29.11.2021 12:28:37
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND RISKED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS, FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN DELIVERED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110351

Date: 01 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/11/2021 @ 17:15 hrs
ALONG BUKIT BATOK EAST AVE 6
INVOLVING SLK8656E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5727D** (the "Taxi"). The Taxi was hired to **WU KIAN TEK IC NO SXXXX295F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

E READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
830	117	8.44am	13.47	24/10/2021	WU K. J.	814108	43	7.44	9.11AM
861	31	19.11	21.11	24/11/2021	WU K. J.	858293	37	12.23	20.30
033	172	08.12	20.55	25/11/2021	WU K. J.	658382	89	7.00	12.45
156	133	8.12	16.41	25/11/2021	WU K. J.	638386	4	20.15	20.44
321	165	8.08	21.11						
445	124	8.31	20.53		SHA G. J.				
600	155	8.33	19.53	24-11-21	Accident	191111	WU	09.10	-
707	107	9.21	19.53	26-11-21	Repair		OUT	1130	-
840	133	8.57	19.46						
974	134	8.57	21.40						
065	91	10.21	17.44						

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	24 Nov 2021 / 10:25:44		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLK8656E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211124102544278390

Search Date / Time: 23 Nov 2021 17:15:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING SLK 8656E & SHA 5727D ALONG/AT BUKIT BATOK EAST AVE 6 (PARK NATURA CONDO) ON 23/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 12/1/2021 10:41 AM

To: thchan@gmail.com <thchan@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21011942/Vrs3

KOH YEW LIAN ANDREW- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 8656E & SHA 5727D ALONG/AT BUKIT BATOK EAST AVE 6 (PARK NATURA CONDO) ON 23/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHA 5727D against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as your vehicle was changing lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2021 14:48	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	24 Nov 2021 14:48	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	24 Nov 2021 14:48	Clim Created	Reg No: SHA5757D. Acct Date: 2021/11/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	24 Nov 2021 14:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	24 Nov 2021 14:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/03	[A] Lee Su Li
6	24 Nov 2021 14:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	24 Nov 2021 14:48	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	24 Nov 2021 14:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Nov 2021 14:48	Label Added	(23):Express.	[A] Lee Su Li
10	24 Nov 2021 14:48	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] Lee Su Li
11	24 Nov 2021 16:07	Clim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
12	24 Nov 2021 16:07	Clim Veh Model Changed	(206086) -> (204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
13	25 Nov 2021 16:15	Clim Registration Modified	Reg No:SHA5757D->SHA5727D.	[I] Loh, Chee-Heng
14	26 Nov 2021 10:18	Clim Registration Modified	Acct Time:00:00:00->17:00:00.	[I] AIG OneClaim Integration User
15	21 Jan 2022 11:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Jan 2022 11:49	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Jan 2022 11:49	Clim Dtl Modified	JPJ Reg. Date: -> 2016/11/24.	[A] JOANNE LEE KHANG MIN
18	21 Jan 2022 11:49	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	27 Jan 2022 11:32	Adj Mandate Request	Cur.Req:3080.84:Liability:100%*Quantum: (a)CORw/GST: \$2,728.50+ (b)LOR(3days x \$114.95): \$344.85+(c))LTA/GIA search fee:\$7.49 = Total: \$3,080.84***Recommended 3 repair days	[A] Jaslin Kok Chin Yi
20	27 Jan 2022 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/03. Mandate Remarks: try to settle rental within 2.5 days.	[I] Loh, Chee-Heng
21	27 Jan 2022 15:54	Adj Mandate Set	Approved:3080.84:try to settle rental within 2.5 days.	[I] Loh, Chee-Heng

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2743409	24 Nov 2021 14:54:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA5757D	SLK8656E	11.00

2745654	01 Dec 2021 10:33:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA5727D	Jaslin Kok Chin Yi	xx.xx
2745655	01 Dec 2021 10:33:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA5727D	Jaslin Kok Chin Yi	xx.xx
2745656	01 Dec 2021 10:34:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA5727D	Jaslin Kok Chin Yi	xx.xx
2759916	21 Jan 2022 11:49:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA5727D	SLK8656E	11.00