

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 26 November 2021 8:13 AM  
**To:** SUR; Coco Lu Ting  
**Cc:** Andre Chow En De; Edwin Abcede Caina; Kevin Leong Wai Kit  
**Subject:** RE: aigencrypt OD SDV7000R-DOA: 22/11/21

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SDV 7000R , (Excess \$1100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**After paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>  
**Sent:** Wednesday, 24 November, 2021 11:35 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** aigencrypt OD SDV7000R

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Sent:** Wednesday, November 24, 2021 11:20 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] OD SDV7000R

This message is from an external sender; be cautious with links and attachments.

Dear officer in charge,

Please arrange survey for our customer car today.  
Video footage will send to AIG later as the SD card is with TP now.

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 24 November 2021 11:37 am  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** scan to email

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