

ACCIDENT INVOLVING SBY 223T/ SMX 6857A / OTHERS ALONG/AT TPE IN BETWEEN PUNGGOL EXIT ON 03/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/29/2021 7:00 PM

To: BOBBYLEE@LEEPLASTICS.COM.SG <BOBBYLEE@LEEPLASTICS.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21011924/Krs3

LEE TEE YOUNG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SBY 223T/ SMX 6857A / OTHERS ALONG/AT TPE IN BETWEEN PUNGGOL EXIT ON 03/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMX 6857A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Kindly let us have video footage as stated in your accident report.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D206329/C02/SBY223T/TOHHS / Direct Settlement - Accident Involving SBY 223T and SMX 6857A (TP : LKK REF - CC3/CTI21011924/Krs3) on 03/11/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Tue 11/30/2021 5:24 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI21011924/Krs3

CTI REF - SNM21D206329/C02/SBY223T/TOHHS

Dear Jaslin

We refer to your email of even date pertaining to the above matter.

Please proceed to reject the claim in the first instance.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, November 30, 2021 10:21 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D206329/C02/SBY223T/TOHHS / Direct Settlement - Accident Involving SBY 223T and SMX 6857A (TP : LKK REF - CC3/CTI21011924/Krs3) on 03/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to the above matter.

We have our insured's video showing that when TP stopped his car, our insured managed to stop without colliding.

Our insured was hit at the rear by a taxi, which pushes his vehicle forward . However, it still did not collide with TP's vehicle.

Therefore, we seek your instructions to reject TP's claim.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, November 25, 2021 4:26 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D206329/C02/SBY223T/TOHHS / Direct Settlement - Accident Involving SBY 223T and SMX 6857A (TP : LKK REF - CC3/CTI21011924/Krs3) on 03/11/2021

LKK REF - CC3/CTI21011924/Krs3

CTI REF - SNM21D206329/C02/SBY223T/TOHHS

Dear Sirs

We refer to the above matter.

Attach SAS reports of SBY7223T (Insured), SHC893D and SJR9160A for your attention and necessary action.

NOTICE :

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 24, 2021 1:10 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206329/C02/SBY223T/TOHHS / FW: Direct Settlement - Accident Involving SBY 223T (OI : CTI - TBA) and SMX 6857A (TP : LKK REF - CC3/CTI21011924/Krs3) on 03/11/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D206329/C02/SBY223T/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 24 November 2021 8:47 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SBY 223T (OI : CTI - TBA) and SMX 6857A (TP : LKK REF - CC3/CTI21011924/Krs3) on 03/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMX 6857A at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

RE: ACCIDENT INVOLVING SMX 6857A & SBY 223T ON 03/11/2021 * LKK REF: CC3/CTI21011924/Krs3 ; LAD2111-004**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 12/2/2021 4:40 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

 2 attachments (7 MB)

OI FRONT VIDEO.mp4; OI REAR VIDEO.mp4;

WITHOUT PREJUDICE

Dear Wai Yin

We have our insured's video showing that there is no contact between our insured and your client.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>**Sent:** Thursday, 2 December 2021 1:26 PM**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: ACCIDENT INVOLVING SMX 6857A & SBY 223T ON 03/11/2021 *** LKK REF: CC3/CTI21011924/Krs3 ; LAD2111-004[Without prejudice](#)

Dear Jaslin

We enclosed is the accident scene photo for your investigation.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]
Sent: Monday, 29 November, 2021 7:07 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SMX 6857A & SBY 223T ON 03/11/2021 *** LKK REF: CC3/CTI21011924/Krs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

On 03/11/2021 at about 1840hrs, I was travelling along TPE towards SLE, on the most right lane, near Punggol Road Exit. I was travelling behind SMX6857A and suddenly, said vehicle jammed brake and I quickly performed emergency brake and had managed to stop in time.

Immediately thereafter, the mentioned Taxi then collided onto the rear of my vehicle and my vehicle surged forward slightly. However, my vehicle still did not hit then mentioned SMX6857A. I then got down from my vehicle and spoke to the driver and was informed that the vehicle in front of him (SLR9160A), had also jam brake for unknown reasons and hence, he had to stop immediately.

Said drivers of first 2 vehicles then got down from their vehicle and started taking photos of the accident. Both of them appeared aggressive and immediately blamed the fault onto the said Taxi. I wish to state that I suspected that this might be a staged accident because as soon as the accident happened, another Greyish silver color vehicle arrived within minutes and 3 subject came down from the vehicle, started offering their services and recommending workshops and the mentioned first 2 vehicles had already left.

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)