

06.12.2021

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: GBF 1457D & SKZ 8899D On 19.11.2021**

We are the authorized repair workshop for the owner of motor vehicle no: **GBF 1457D**, which was involved in the captioned accident with your insured vehicle: **SKZ 8899D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost of Repair (inclusive of GST)	\$	2,400.00
02) Car Rental 2days @\$100.00	\$	200.00
	<u>\$</u>	<u>2,600.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Repair Bill / Car Rental Bill

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

  
Jenny Chew - 94513429  
for JA AutoCare Pte Ltd

**AUTHORIZATION TO ACT**

**(AIG Asia Pacific - Express Third Party Claim)**

I, Omocha House (the third party claimant) of \_\_\_\_\_ (address), owner of GBF 14570 (vehicle no.) hereby authorize JA Auto Care Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no GBF14570 that was damaged pursuant to the accident which occurred on 19/11/2021 (date) along Gambas Cres (location) involving vehicle no/s SKZ 88990 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of NOV (month) 2021 (year)



**OMOCHA  
HOUSE**

Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **JA AUTOCARE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor with respect to the amount claimed for **S\$2,400.00** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBF 1457D** that was damaged pursuant to the accident which occurred on **19/11/2021** (date) along **GAMBAS CRESCENT** (location) involving vehicle no/s **SKZ 8899D**. This is pursuant to the inspection conducted on **25/11/2021** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **OMOCHA HOUSE** (“the third party claimant”) of vehicle no. **GBF 1457D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBF 1457D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Feb (month) 2022 (year)



\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by “the workshop” (with chop)

**JA AUTOCARE PTE LTD**

160 Sin Mign Dr  
#08-16 Sin Ming AutoCity  
Singapore 575722  
Tel : 94513429

-1

**Tax Invoice** 12/21/INS006

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Motor Claims Department

Date : 06.12.2021  
Vehicle No. : GBF 1457D  
Make/Model : NISSAN NV200  
Chassis/Eng# :  
Accident Date : 19.11.2021

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To Proceed On Luimp Sum Repair	\$	2,400.00
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Grand Total	\$	<b>2,400.00</b>
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for JA AUTOCARE PTE LTD



WIN WIN RENT-A-CAR PTE LTD

## Invoice

CHEN SHOUBANG

Invoice No : WPLIN0005728  
Invoice Date : 29/11/2021  
Due Date : 29/11/2021  
VHA No : 6372  
Referral ID : N020

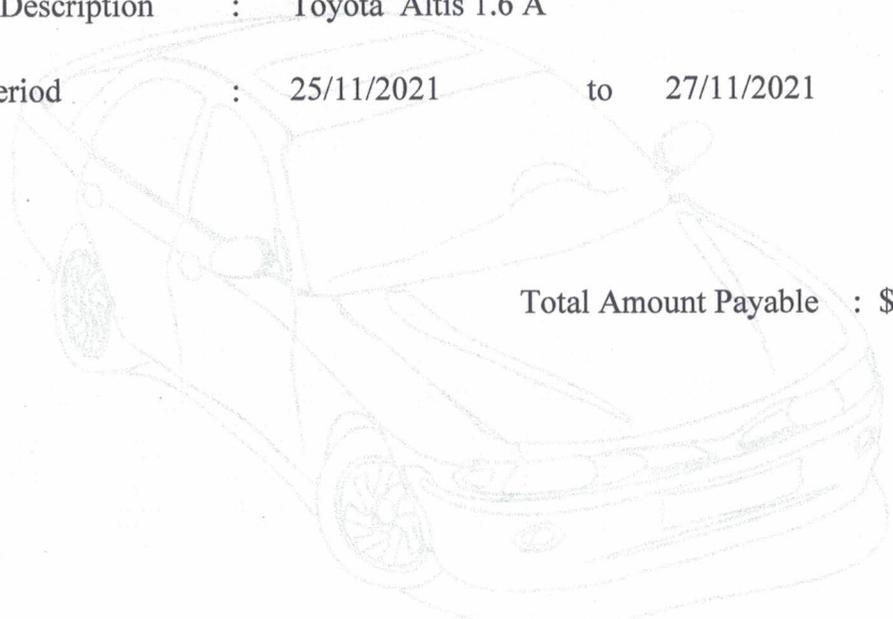
Description :	Amount
Rental for 2 Day/s @ \$100 per Day \$	200.00

Vehicle No : SJF 3856 C

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 25/11/2021 to 27/11/2021

Total Amount Payable : \$ 200.00



# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: **6372**

Invoice No: **WPLIN 5728**

Hirer's Vehicle No :

UEN: 201505115E

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS	Vehicle No: <u>SJF 3856C</u> Replace Veh No:
Name: (as in I/C) <u>CHEN SHOU BANG</u>	Mileage Out: <u>246766</u> Mileage Out:
NRIC / FIN No: <u>S 8422546J</u>	Make & Model: <u>TOYOTA ALTIS</u> Auto / Manual
Address (Res): <u>BLK 889R WOODLANDS DR 50 # 08-247 S (732889)</u>	Out : Date <u>25/11/21</u> Time: <u>09.07</u>
Name & Address of Employer: _____	HIRE / PERIOD EXPIRY Time:
Occupation: _____ Driving Exp: _____	NON-WAIVER EXCESS-\$ <u>2000</u>
Singapore Driving Licence No: _____	<b>CHARGES</b>
Issue Date: <u>12/4/05</u> Date of Birth: <u>6/8/84</u>	Daily <u>2</u> @\$ <u>100</u> per day <u>\$200 -</u>
Tel: (O) _____ (R) _____ HP : _____	Weekly @\$ _____ per week
<b>ADDITIONAL DRIVER'S PARTICULARS</b>	Monthly @\$ _____ per month
Name: (as in I/C) _____	Hours @\$ _____ per hour
NRIC / FIN No: _____	Extension @\$ _____
Address (Res): _____	Delivery/Collection Service
Occupation: _____ Driving Exp: _____	<b>SUB-TOTAL \$</b>
Singapore Driving Licence No: _____	<b>PETROL LEVEL</b>
Issue Date: _____ Date of Birth: _____	Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
Tel: (O) _____ (R): _____ H/P: _____	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
<b>VEHICLE CHECK LIST</b>	Fuel
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS	Traffic / Parking Fines
	<b>TOTAL CHARGES \$</b>
<b>MISSING / FAULTY ACCESSORIES / PARTS</b>	
REMARKS : _____	Hirer's Signature _____
	Additional Driver's Signature _____

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

**\*IMPORTANT**

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>25/11/21</u>	<u>0930</u>	<u>246866</u>		
				SIGNATURE OF HIRER/DRIVER

**ACCIDENT INVOLVING SKZ 8899D & GBF 1457D ALONG/AT GAMBAS CRES ON 19/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/29/2021 7:21 PM

To: davidsiew@live.com <davidsiew@live.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21011920/Krs3

**SIEW CHEE HOE – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ 8899D & GBF 1457D ALONG/AT GAMBAS CRES ON 19/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from GBF 1457D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Nov 2021 17:56	<b>Cim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	23 Nov 2021 17:56	<b>Cim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	23 Nov 2021 17:56	<b>Cim Created</b>	Reg No: GBF1457D. Acct Date: 2021/11/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ja Autocare Pte Ltd ()	[A] Lee Su Li
4	23 Nov 2021 17:56	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	23 Nov 2021 17:56	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/02	[A] Lee Su Li
6	23 Nov 2021 17:56	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	23 Nov 2021 17:56	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Nov 2021 17:56	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	23 Nov 2021 17:56	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	23 Nov 2021 17:56	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	25 Nov 2021 15:42	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Goh, Jeremy-CX
12	26 Nov 2021 13:56	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
13	25 Jan 2022 09:46	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	25 Jan 2022 09:46	<b>Cim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	25 Jan 2022 09:46	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2016/07/18.	[A] JOANNE LEE KHANG MIN
16	25 Jan 2022 09:46	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	28 Jan 2022 16:38	<b>Adj Mandate Request</b>	Cur.Req:2600.00:Liability:100%*Quantum:(a)COR: \$2,400+(b)LOR(2days x \$100.00): \$200 = Total: \$2,600.00 ***Recommended 4 repair days .	[A] Jaslin Kok Chin Yi
18	03 Feb 2022 16:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/02. Mandate Remarks: mandate approved. upload photos and ensure report documents are in order. settle at best.	[I] Goh, Jeremy-CX
19	03 Feb 2022 16:55	<b>Adj Mandate Set</b>	Approved:2600.00:mandate approved. upload photos and ensure report documents are in order. settle at best.	[I] Goh, Jeremy-CX

Date From  
 Date To  
 Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2743350	24 Nov 2021 13:15:42	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBF1457D	Jaslin Kok Chin Yi	xx.xx
2743392	24 Nov 2021 14:24:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF1457D	SKZ8899D	11.00
2760669	25 Jan 2022 09:46:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF1457D	SKZ8899D	11.00

