

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 6 January 2022 4:32 PM
To: LEE KATIE; WONG JOSEPHINE
Cc: SUR
Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit
Attachments: YQ2231B 2nd Supp.pdf; YQ2231B 3rd IA.pdf

Dear Katie/Josephine,

Enclosed 3rd preliminary advice of YQ 2231B.
Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 3 December 2021 11:35 AM
To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Hui Zhen,

Please proceed.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Friday, 3 December 2021 10:26 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice for YQ 2231B.

Kindly approve on supplementary.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: Monday, 29 November 2021 5:30 PM

To: Hui Zhen (LKK Auto); Admin-D (LKKAuto); SUR; assignments

Cc: LEE KATIE

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Without Prejudice

Dear Hui Zhen

Sorry for late reply .

Kindly proceed with OD repair . Thanks

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Monday, November 29, 2021 9:37 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

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Dear Josephine,

Any updates on authorisation?

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)

Sent: Thursday, 25 November 2021 11:10 AM

To: Admin-D (LKKAuto); 'WONG JOSEPHINE'; SUR; assignments

Cc: 'LEE KATIE'

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Josephine,

Enclosed herewith preliminary advice for YQ 2231B.

We have not authorise repair.

Kindly let us have your approval and provide us claim number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 23 November 2021 5:40 PM

To: 'WONG JOSEPHINE'; SUR; assignments

Cc: 'LEE KATIE'

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 24-11-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Tuesday, 23 November, 2021 5:20 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD Excess is \$1,000.

Password: UOI54321

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



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146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

Sent: Tuesday, November 23, 2021 4:50 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

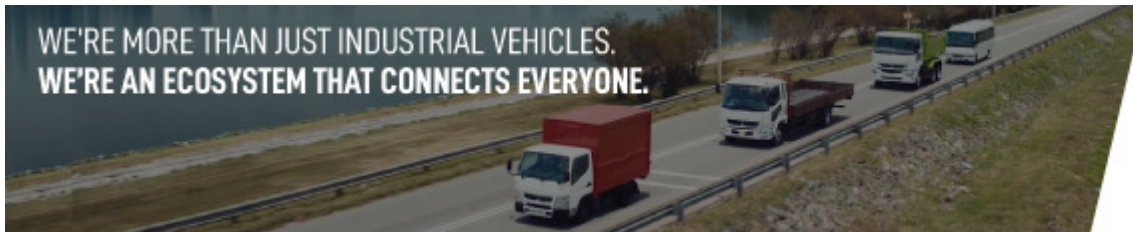
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Dear Ms Josephine

Enclose is our estimate for your necessary action.

Best Regards

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>**Sent:** Tuesday, 23 November 2021 4:45 PM**To:** Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>**Subject:** FW: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Hassan

Can forward OD estimate first before arrange survey ?

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine WongExecutive
Claims

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From: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

Sent: Tuesday, November 23, 2021 3:45 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

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Dear Officer-in-Charge,

Your insured, **X-TEAM LOGISTICS PTE LTD**, was involved in an accident and would like us to handle his vehicle **YQ2231B** OD claim and repairs.

We are seeking your surveyor attendance at **GOLDBELL TUAS** to view the damages.

Kindly contact our Motor Claims Officer Ms. Hasrianah for survey arrangement as vehicle is already in our premises.

Address:

Goldbell Engineering Pte Ltd (TUAS)

10 Tuas Avenue 18

Singapore 638894



Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Hasrianah Binte Hassan | Assistant, Motor Claims Admin
Goldbell Engineering Pte Ltd

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