

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 30 November 2021 9:31 AM
To: Catherine Chong Kai Ling
Cc: SUR; Ramesh; Hasrianah Binte Hassan; Liew Si Ming
Subject: RE: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle YQ 2231B, (Excess \$1,000).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling [mailto:CatherineChongKL@goldbell.com.sg]
Sent: Monday, 29 November 2021 8:50 AM
To: Hui Zhen (LKK Auto)
Cc: SUR; Ramesh; Hasrianah Binte Hassan; Liew Si Ming
Subject: YQ2231B Own Damage Claim; Date of Accident 18 Nov 2021 at/along before Jurong Town Hall Road Exit

Dear Hui Zhen,

Kindly assist check any update for the authorisation for YQ2231B.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

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