

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 23 November, 2021 4:24 PM  
**To:** Assessment Department; Chee So Chow; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Chee So Chow  
**Subject:** RE: SNM21D206598C01 - ACCIDENT INVOLVING SJK 8237 E & SLJ 1675 B & on 16/11/2021 ( PRE - REPAIR SURVEY REQUEST )

### Without Prejudice

Dear Sir

Thanks for your reply.

Dear LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Assessment Department <assessment@jewmotors.com>  
**Sent:** Tuesday, November 23, 2021 3:06 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM21D206598C01 - ACCIDENT INVOLVING SJK 8237 E & SLJ 1675 B & on 16/11/2021 ( PRE - REPAIR SURVEY REQUEST )

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**Reminder**

WITHOUT PREJUDICE,

Dear So Chow

We refer to our PRS requested dated 18 NOV 2021.

Kindly assign [7. MOHD TAUFIKH](#) to conduct the survey ASAP

Thank you.

**Do take note that we won't be liable for the loss of rental during the waiting period**

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Thank you.

*Regards,*

JOHN  
Motor Claims Department  
Tel: 9199 7483

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Fri, 19 Nov 2021 at 11:12, Chee So Chow <[sochow.chee@sg.entaiping.com](mailto:sochow.chee@sg.entaiping.com)> wrote:

Dear Team

We refer to your email of 18/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Assessment Department <[assessment@jewmotors.com](mailto:assessment@jewmotors.com)>  
**Sent:** Thursday, November 18, 2021 11:40 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>  
**Subject:** ACCIDENT INVOLVING SLJ 1675 B & SJK 8237 E on 16/11/2021 ( PRE – REPAIR SURVEY REQUEST )

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Y&F BUILDER AND LOGISTIC PTE LTD to notify you of the aforesaid accident involving our client's vehicle SLJ1675B and your insured's vehicle SJK8237E on 16/11/2021 at 0820HRS along TPE TO SLE BEFORE JALAN KAYU.

GIA STILL PENDING FROM REPORTING CENTER

This serves as a **NOTICE** that we are claiming against SJK8237E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 60 Jln Lam Huat #03-72 Carros Centre Singapore 737869

**Contact Person:** JOHN ( 9199 7483 )

**Contact Email:** [assessment@jewmotors.com](mailto:assessment@jewmotors.com)

VEH IN (Date & Time) : 18/11/2021

PRS ARRANGEMENT (Date & Time) : 19/11/2021 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

JOHN

Motor Claims Department

Tel: 9199 7483